



# **ANNUAL PERFORMANCE REPORT: 2023/2024**

This Annual Performance Report is drafted in terms of Section 46 of the Local Government: Municipal Systems Act, 32 of 2000. The Annual Performance Report 2022/2023 is based on reported information only and is unaudited. The report is subject to change during and after the audit from the Auditor-General of South Africa (AGSA).

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**ANNUAL PERFORMANCE REPORT: 2023/2024**

Please find attached hereto the Annual Performance Report for the financial year 2023/2024

Date: \_\_\_\_\_

# **1 Introduction**

The Annual Performance Report of the George Municipality in terms of Section 46 of Local Government: Municipal System Act 32 of 2000 will form an integral part of the entire Annual Report which will be drafted in terms of Chapter 12 of the Local Government: Municipal Finance Management Act 56 of 2003. The report covers the performance information from 1 July 2023 to 30 June 2024 and focuses on the implementation of the Service Delivery and Budget Implementation Plan (SDBIP), in relations to the objectives as encapsulated in the Municipality's Integrated Development Plan (IDP) for the year under review.

## **1.1 Overview of Performance within the Organisation**

Performance management is a strategic approach to management, which equips leaders, managers, workers and stakeholders at different levels with tools and techniques to plan, continuously monitor, periodically measure and review performance of the organisation in terms of indicators and targets for efficiency, effectiveness and impact. This is institutionalised through legislative and other regulatory requirements. Performance management provides the mechanism to measure whether set targets against strategic goals are met. The report will reflect on the Municipality's Key Performance Indicators (KPIs) per municipal Key Performance Area.

## **1.2 Legislative Requirements**

The Constitution of the Republic of South Africa, 1996, Section 152, deals with the objectives of local government and paves the way for performance management. The democratic values and principles in terms of Section 195 (1) of the Constitution of the Republic of South Africa are also linked with the concept of performance management, by:

- promoting efficient, economic and effective use of resources;
- accountable public administration;
- transparently providing information;
- being responsive to the needs of the community; and
- facilitating a culture of public service and accountability amongst staff.

The Local Government: Municipal Systems Act 32 of 2000 (MSA) requires a municipality to establish a performance management system. Further, the MSA and the Local Government: Municipal Finance Management Act 56 of 2003 (MFMA) requires the municipal budget to be aligned to the Integrated Development Plan (IDP) and create a mechanism for the

implementation of the budget against the IDP using the Service Delivery and Budget Implementation Plan (SDBIP).

In terms of Section 46(1) of the MSA a municipality must prepare an annual performance report reflecting:

- the performance of the municipality and of each external service provider during that financial year;
- a comparison of the performance referred to above with targets set for and performance in the previous financial year; and
- measures taken to improve performance.

## **2 Municipal Overview**

The George Local Municipality is a Category B municipality located within the Garden Route District in the Western Cape Province. It is bordered by the Eastern Cape in the north and east, Knysna and the Indian Ocean to the south-east, and Mossel Bay in the west. It is one of seven municipalities in the Garden Route District Municipality.

The City of George is the hub of the Garden Route, nestled among the slopes of the majestic Outeniqua Mountains and flanked by the Indian Ocean to the south. George also enjoys the strategic advantage of being situated on the major road and rail transport routes between Cape Town in the and Gqeberha in the east, as well as an airport flying nationally and internationally.

### **2.1 Organisational Performance**

Strategic Performance indicates how well the municipality is meeting its objectives (i.e. which policies and processes are working). All government institutions must report on strategic performance to ensure that service delivery is efficient, effective and economical. Municipalities must develop strategic plan and allocate resources for the implementation. The implementation must be monitored on an ongoing basis and the results must be reported on during the financial year to various role players to enable them to timeously implement corrective measures where required.

This report highlights the strategic performance in terms of the Municipality's Top Layer Service Delivery Budget Implementation Plan (SDBIP); performance on the National Key Performance Indicators prescribed in terms of Section 43 of the MSA; and an overall summary of performance on municipal services.

## **2.2 Performance System followed for the Financial Year 2023/2024**

### **i. The IDP and the Budget**

The Top Layer SDBIP was approved by the Executive Mayor on 12 June 2023 and was subsequently revised on 19 February 2024. The IDP and the performance management process are integrated. The IDP fulfils the planning stage of performance management. Performance management in turn, fulfils the implementation management, monitoring and evaluation of the IDP.

### **ii. Service Delivery and Budget Implementation Plan**

The organisational performance is evaluated by means of a municipal scorecard (Top Layer SDBIP) at organisational level.

The SDBIP is devolved to departments and converts the IDP and budget into measurable criteria on how, where and when strategies, objectives and business processes of the Municipality are implemented. It also assigns the responsibility to Directorates of delivering of municipal services in terms of the IDP and budget. The Top Layer SDBIP was approved by the Executive Mayor on 12 June 2023 but was later revised and the Revised document was approved by the Executive Mayor on 19 February 2024. The following were considered in the development of the Top Layer SDBIP:

- Areas to be addressed and the root causes contained in Management Letter of the Auditor-General, as well as the risks identified during the 2023/2024 audit;
- Alignment with the IDP, National Key Performance Areas (KPA's), Municipal KPA's and IDP objectives;
- Municipal Public Accounts Committee's Oversight Report to Council on the Annual Report 2023/2024; and
- The risks identified by the Internal Auditor during the municipal risk analysis.

### **iii. Actual Performance**

The municipality utilises an electronic web-based system on which Key Performance Indicator (KPI) owners update actual performance every month. The same system forms the basis of performance evaluations of the Executive Directors and the Accounting Officer.

KPI owners report on the results of the KPI by documenting the following information on the performance system:

- The actual result in terms of the target set;
- A performance comment; and
- Actions to improve the performance against the target set, if the target was not achieved.

It is the responsibility of the KPI owner to maintain a portfolio of evidence to support the actual performance results updated. The portfolio of evidence for the Top Layer SDBIP is internally audited to ensure compliance and reliability.

#### iv. Quarterly Reporting

Both the Executive Mayor and the Municipal Manager duly signed off all the quarterly reports (as prescribed in S52 and S72 of the Municipal Finance Management Act, 56 of 2003) and subsequently submitted them to Council as prescribed by Section 52(d) and 72(1) of the Municipal Finance Management Act, 56 of 2003 (MFMA). Table 1 indicates the dates on which the reports were signed off.

**Table 1:** Dates on which quarterly performance report were signed off:

Period of Reporting	Date Signed
Quarter 1 (01 July 2023 – 30 September 2023)	17 October 2023
Quarter 2 (01 October 2023 – 31 December 2023)	25 January 2024
Quarter 3 (01 January 2024 – 31 March 2024)	16 April 2024
Quarter 4 (01 April 2024– 30 June 2024)	16 July 2024

### 2.3 Performance Management

Municipal performance management is prescribed by the MSA and Municipal Planning and Performance Management Regulations, (796 of August 2001). The aforementioned regulation states that *“A Municipality’s Performance Management System entails a framework that describes and represents how the municipality’s cycle and process of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed, including determining the responsibilities of the different role players.”* This framework, inter alia, reflects the linkage between the IDP, Budget, SDBIP, individual and service provider performance. The Municipal Council last reviewed and approved the Organisational Performance Framework on 18 April 2024

**i. Organisational Performance**

The organisational performance is monitored and evaluated through the SDBIP. Some highlights of the performance process include:

- The Top Layer SDBIP was approved by the Executive Mayor on 12 June 2023 and was subsequently revised on 19 February 2024;
- Staff update actual performance against key performance indicator targets every month;
- A mid-year budget and performance (Section 72) report was compiled within the legislative timeframes, tabled to Council on 25 January 2023 and approved and thereafter submitted to Provincial Treasury;
- The Municipal Manager and all Directors have entered into performance agreements within the prescribed timeframes as per Table 2 below;
- Internal Audit conducted an audit on the Top Layer SDBIP for all quarters and reported to the Performance Audit Committee on a quarterly basis; and
- The Audit Committee also acts as the Performance Audit Committee and is fully functional.

**ii. Individual Performance - Senior Management (S57)**

The MSA prescribes that the municipality must enter into performance-based agreements with all Section 57 employees and that performance agreements must be reviewed annually. The Municipal Performance Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers (Regulation 805, August 2006) sets out this process in detail.

**Table 2:** Dates on which performance agreements were signed-off

Name	Position	Date Signed (Original Agreement)	Date Signed (Revised Agreement)
<b>Dr M Gratz</b>	Municipal Manager	31 July 2023	16 February 2024
<b>Mr D Adonis</b>	Director: Community Services	19 July 2023	29 February 2024
<b>Mr R Du Plessis</b>	Director: Financial Services	19 July 2023	29 February 2024
<b>Mr J Koegelenberg</b>	Director: Civil Engineering	19 July 2023	Unchanged
<b>Ms K Moodley</b>	Director: Corporate Services	19 July 2023	29 February 2024
<b>Ms L Waring</b>	Director: Human Settlements, Planning and Development	19 July 2023	29 February 2024
<b>Mr B Mandla</b>	Director: Electrotechnical Engineering Services	19 July 2023	Vacant



### 3 Performance against the National Key Performance Indicators

#### 3.1 National Key Performance Indicators (NKPIS)

Set out below is the performance for the year under review against the National Key Performance Indicators

##### 3.1.1 National Key Performance Indicator: Basic Service Delivery and Local Economic Development

Table 3 below depicts the municipality’s performance in terms of the National Key Performance Indicator as stipulated in the Local Government: Municipal Planning and the Performance Management Regulations of 2001 and Section 43 of the Local Government: Municipal Systems Act (MSA), 2000 (Act 32 of 2000).

**Table 3:** National Key Performance Areas: Basic Service Delivery and Local Economic Development

National Key Performance Area	Indicators	2022/2023	2023/2024
<b>Basic Service Delivery (BSD)</b>	The number of households with access to basic level of water	10 488*	11 300
	The number of households with access to basic level of sanitation/sewerage removal	10 228*	11 089
	The number of households with access to basic level of electricity	15 439*	16 196
	The number of households with access to basic level of solid waste removal/refuse removal	10 318*	11 174
<b>Local Economic Development (LED)</b>	Create Full Time Equivalent (FTEs) through government expenditure with EPWP	344.55	354.52

\* Actual lower due to ongoing verification of indigent account holders and data cleansing to remove non-qualifying applicants. Indigents must reapply annually to retain their indigent status. During the 2023/24 financial year roadshows were done to assist consumers and to solicit applications. Indigent subsidies must only be provided to qualifying households to ensure that the equitable share allocation reaches those in need.

### 3.1.2 National Key Performance Indicator: Good Governance and Public Participation

This key performance indicator is linked to the National Key Performance Area - Good Governance and Public Participation.

**Table 4:** Percentage of Capital budget spent on Capital Projects

Indicator	2022/2023	2023/2024
The percentage of a municipality's capital budget spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan	64.05%**	55.72%**

\*\* Performance Comment: In both the current and previous financial year, National Treasury allocated substantial additional grant funding to George Municipality. George Municipality received R431.6 million in March 2023. In the 2023/24 year, George Municipality received R439 million (excluding VAT) on 29 March 2024, again late in the fiscal year. Consequently, the original capital expenditure budget increased from R636.5 million to R1 437.4 million due in part to prior year rollovers and additional funding received. The R439 million allocated in March 2024 was for the Public Transport Network Grant (PTNG). Furthermore, George faced heavy rains in 2023, accumulating over 1200mm. Severe weather in April 2024 caused rainfall between 100mm and 220mm, resulting in delays across various projects. Despite this, by 30 June 2024, 110.63% of the original budget had been spent.

Notably, the Civil engineering Services (CES) directorate achieved an unprecedented capital project expenditure of R704 million in the 2023/24 fiscal year—a staggering 606% increase since 2019/20, when only R99.6 million was spent. This upsurge in funding facilitated numerous large-scale complex projects despite minimal increases in project management resources.

The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.

### 3.1.3 National Key Performance Indicators: Municipal Financial Viability and Management Ratios

These key performance indicators are linked to the National Key Performance Area (KPA), namely Municipal Financial Viability and Management Ratios:

**Table 5:** National Key Performance Indicators: Municipal Financial Viability and Management Ratios

Description	Basis of calculation	2021/2022	2022/2023	2023/2024
		Audited Outcome	Audited Outcome	Pre-Audited Outcome
Cost Coverage	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2024 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment)/Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	3.15 months	2.19 months	2.77 months
Total Outstanding Service Debtors to Revenue	Financial viability measured in terms of the outstanding service debtors as at 30 June 2024 [(Total outstanding service debtors/ revenue received for services) x 100]	11.66%	13.72%	12.22%

Description	Basis of calculation	2021/2022	2022/2023	2023/2024
		Audited Outcome	Audited Outcome	Pre-Audited Outcome
Debt Coverage	Financial viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2024 $\{(Short\ Term\ Borrowing + Bank\ Overdraft + Short\ Term\ Lease + Long\ Term\ Borrowing + Long\ Term\ Lease) / (Total\ Operating\ Revenue - Operating\ Conditional\ Grant) \times 100\}$	13.83%	10.19%	20.75%

### 3.1.4 National Key Performance Indicators: Municipal Transformation and Organisational Development

**Table 6:** National Key Performance Indicator: Municipal Transformation and Organisational Development

Indicator	2022/2023	2023/2024
The percentage of people from employment equity target groups employed (newly appointed) in the three highest levels of Management in compliance with the Municipality's approved Employment Equity Plan by 30 June 2024	85%	75%
The percentage of the Municipality's approved workplace skills budget actually spend on implementing its Workplace Skills Plan by 30 June 2024. (2022/23: The percentage of a municipality's budget actually spent on implementing its workplace skills plan.)	0.23%	87.36%

### 3.2 Top Layer (TL) Service Delivery Budget Implementation Plan (SDBIP)

In the paragraphs below the performance achieved is illustrated against the Top Layer SDBIP as per the IDP (strategic) objectives.

The following figure explains the method by which the method by which the overall assessment of actual performance against targets set for the key performance indicators (KPIs) of the SDBIP is measured:

**Table 7:** Performance Assessment Criteria

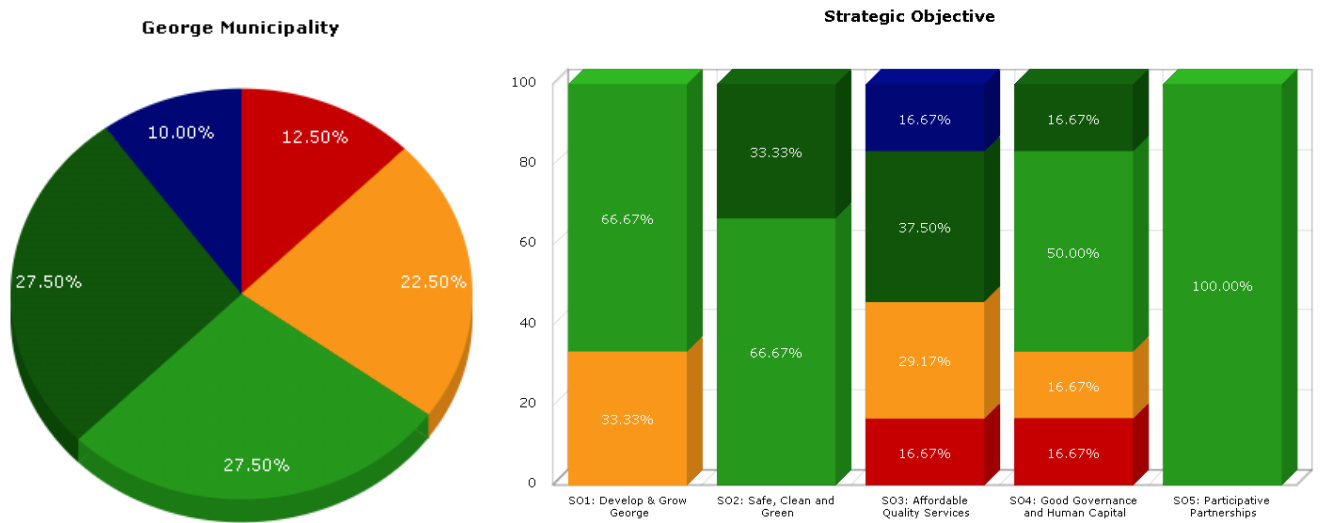
Category	Colour	Explanation
KPI Not Met	Red	0% <= Actual/Target <= 74.999%
KPI Almost Met	Orange	75.000% <= Actual/Target <= 99.999%
KPI Met	Green	Actual meets Target (Actual/Target = 100%)
KPI Well Met	Dark Green	100.001% <= Actual/Target <= 149.999%
KPI Extremely Well Met	Blue	150.000% <= Actual/Target

The graphs and table below show the overall performance per Strategic Objective of George Municipality for 2023/2024 financial year. The five strategic objectives are:

- Affordable Quality Services;
- Develop and Grow George;
- Good Governance and Human Capital;
- Participative Partnerships; and
- Safe, Clean and Green.

### 3.2.1 OVERALL PERFORMANCE

The graph below displays the overall performance for 2023/2024 financial year as the per Strategic Objective:



**Table 8:** Overall Performance Per Strategic Objective

George Municipality			Strategic Objectives				
			Develop and Grow George	Safe, Clean and Green	Affordable Quality Services	Good Governance and Human Capital	Participative Partnerships
R	KPI Not Met	5 (12.50%)	-	-	4 (16.67%)	1 (16.67%)	-
O	KPI Almost Met	9 (22.50%)	-	-	7 (29.17%)	1 (16.67%)	-
G	KPI Met	11 (27.50%)	1 (33.33%)	2 (66.67%)	-	3 (50.00%)	4(10.00%)
G2	KPI Well Met	11 (27.50%)	2 (66.67%)	1 (33.33%)	9 (37.50%)	1 (16.67%)	-
B	KPI Extremely Well Met	4 (10.00%)	-	-	4 (16.67%)	-	-
<b>Total</b>		<b>40</b>	<b>3</b>	<b>3</b>	<b>24</b>	<b>6</b>	<b>4</b>
<b>Total% target achieved</b>		<b>100%</b>	<b>7.50%</b>	<b>(7.50%)</b>	<b>60.00%</b>	<b>15.00%</b>	<b>10.00%</b>

### 3.3 Actual Performance against KPIS set in terms of Top Layer (TL) Service Delivery Budget Implementation Plan (SDBIP)

#### A. Develop and Grow George

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R	
TL17	To maximise job creation opportunities through government expenditure	Create Full Time Equivalents (FTE's) through government expenditure by 30 June 2024	Create Full-Time Equivalents (FTE's) created through government expenditure by 30 June 2024	Whole Municipal Area: All	625	180	1400	400	309	200	89	400	354.52	O	400	354.52	O	
<b>Performance Comment</b>		Target was not met due to delays with appointments as a result of delays with Programmes starting late.																
<b>Corrective Action</b>		Appointments to be monitored on a monthly basis and starting EPWP programmes earlier.																
TL35	To undertake strategic planning in order to address service delivery challenges in coordinated manner	Develop a draft Integrated Economic Development Strategy by 30 June 2024	Number of Draft Integrated Economic Development Strategies developed by 30 June 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	N/A	1	1	G	1	1	G	
TL36	To undertake strategic planning in order to address service delivery challenges in coordinated manner	Establish One-Stop-Shop Information Receptacle by 30 June 2024	Number of One-Stop-Shop Information Receptacles established by 30 June 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	N/A	1	1	G	1	1	G	

## B. Safe, Clean and Green

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL31	To ensure Infrastructure planning and development keeps pace with growing city needs by aligning all strategic documents and efforts	Implement renewable energy projects by 30 June 2024	Number of renewable energy projects submitted by 30 June 2024	Whole Municipal Area: All	New KPI	New KPI	5	5	3	1	1	2	1	G	5	6	G 2
TL40	To revitalise the current community facilities to increase the access to services for the public	Obtain Blue Flag status for at least 3 beaches by 30 November 2023	Number of Blue Flag status beaches obtained	Whole Municipal Area: All	2	2	0	3	N/A	3	N/A	N/A	N/A	N / A	3	3	G
TL41	To provide an effective and efficient law-enforcement and emergency services to all the communities of George in our quest to protect and promote the fundamental rights of life	Review and submit a Disaster Management Plan to Council by 31 March 2024	Number of Disaster Management Plans Reviewed and submitted to Council by 31 March 2024	Whole Municipal Area: All	1	1	1	1	N/A	N/A	1	N/A	N/A	N / A	1	1	G

### C. Affordable Quality Service

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4		Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL1	To manage the municipal finances according to the Municipal Management Act in an effective and efficient manner	The percentage of the municipal capital budget actually spent on capital projects by 30 June 2024 {(Actual amount spent on projects/Total amount budgeted for capital projects less savings) X100}	Percentage of the municipal capital budget actually spent on capital projects by 30 June 2024	Whole Municipal Area: All	64.05%	95%	95%	95%	11.50%	34.70%	51.20%	95%	55.72%	R	95%	55.72%	R
<p>National Treasury allocated substantial additional grant funding to George Municipality over the past two financial years. In the 2022/23 year, George Municipality received R431.6 million in March 2023, which was quite late in the fiscal year to utilize these funds by 30 June 2023. As a result, the original capital expenditure budget was augmented from R548.6 million to R893.3 million for the 2023 financial year due to this extra funding. The R431.6 million received in March 2023 comprised:</p> <ul style="list-style-type: none"> <li>Public Transport Network Grant (PTNG) of R45.69 million,</li> <li>Regional Bulk Infrastructure Grant (RBIG) of R134.2 million,</li> <li>Municipal Disaster Recovery Grant (MDRG) of R237.5 million, and</li> <li>Emergency Municipal Loadshedding Relief Grant of R14.2 million.</li> </ul> <p>The RBIG allocation followed a request to National Treasury for a R134.2 million modification to annual cashflows over three years for BFI projects. This adjustment did not affect the overall RBIG grant total. However, as no response was received from National Treasury, the Civil Engineering Services (CES) directorate had to decelerate some project aspects in 2022 to remain within the available funding. The R134.2 million for adjusted cashflows was gazetted and transferred in March 2023, necessitating an Adjustment Budget process to incorporate it into the capital budget, enabling acceleration of the affected BFI projects.</p> <p>The MDRG relates to the significant storm damage experienced by George on 21 November and 6 December 2021. Covering 34 different projects, the grant application took considerable time to finalise before the National Disaster Management Centre transferred the funds to the municipality on 31 March 2023. Following an April 2023 Adjustment Budget, CES proceeded with consultant appointments concluded in May 2023. It was impractical to complete these 34 projects by 30 June 2023. Unspent 2022/23 funds were rolled over to the 2023/24 financial year; however, lengthy statutory approvals delayed certain projects, affecting their completion by 30 June 2024. The included project programs, linked to the disaster grant application and Business Plan approved by the National Disaster Management Committee, extended implementation timelines to 2025/26. Despite CES's efforts to expedite all projects, the anticipated full completion is now projected for 30 June 2025. Similarly, the Electrotechnical Services Directorate faced challenges meeting expenditure targets for their MDRG portion, leading to project completions scheduled for 2024/25. These difficulties—including obtaining necessary approvals—were frequently communicated to NDMC and discussed in various meetings with NT, COGTA, DEADP, DWS, SALGA, etc.</p> <p>The funds for PTNG and Loadshedding Relief Grants were fully expended within the 2023/24 fiscal year. Of the additional R134.2 million RBIG funding, R19.2 million was utilised, while R115 million was added to the 2023/24 expenditures for the BFI projects. Of the R237.5 million MDRG, R229 million was rolled over for use in the 2023/24 and subsequent financial years after extensive motivation to National Treasury.</p>																	
<p><b>Performance Comment</b></p>																	

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
		<p>In the 2023/24 year, George Municipality received R439 million (excluding VAT) on 29 March 2024, again late in the fiscal year. Consequently, the original capital expenditure budget increased from R636.5 million to R1 437.4 million due in part to prior year rollovers and additional funding received.</p> <p>The R439 million allocated in March 2024 was for the Public Transport Network Grant (PTNG). Furthermore, George faced heavy rains in 2023, accumulating over 1200mm. Severe weather in April 2024 caused rainfall between 100mm and 220mm, resulting in delays across various projects. Despite this, by 30 June 2024, 110.63% of the original budget and 48.98% of the adjusted capital expenditure budget had been spent.</p> <p>Notably, the Civil Engineering Services (CES) Directorate achieved an unprecedented capital project expenditure of R704 million in the 2023/24 fiscal year—a staggering 606% increase since 2019/20, when only R99.6 million was spent. This upsurge in funding facilitated numerous large-scale complex projects despite minimal increases in project management resources.</p>															
<b>Corrective Action</b>		The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															
TL3	To provide world-class water services in George to promote development and fulfil basic needs	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of residential water meters which are connected to the municipal water infrastructure network	Whole Municipal Area: All	37 586	37 250	37 250	37 250	N/A	N/A	N/A	37 250	38 293	G 2	37 250	38 287	G 2
TL4	To provide sufficient electricity for basic needs	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of residential electricity meters connected to the municipal electrical infrastructure network	Whole Municipal Area: All	47 555	44 467	44 467	48 580	N/A	48 580	N/A	48 580	45 881	O	48 580	45 881	O
<b>Performance Comment</b>		Due to an administrative error, the revised target is incorrectly reflected as 48 580, which was in fact the actual achievement as at end of Quarter 2. The correct target is 44 467 as reflected in the initially approved IDP and SDBIP for 2023/2024.															
<b>Corrective Action</b>		Actual performance of 45 881 against the correct target of 44 467 is an overachievement of the annual target. Additional internal control measures will be implemented to prevent similar administrative errors in future. A reduction in the number of residential electrical meters connected to the municipal infrastructure network is expected in the next financial year.															



Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target						Actual	Actual	Actual	Target	Actual	R
TL5	To provide and maintain safe and sustainable sanitation management and infrastructure	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of residential account holders which are billed for sewerage	Whole Municipal Area: All	39 014	38 085	38 085	38 085	N/A	39 489	N/A	38 085	39 790	G 2	38 085	39 790	G 2
TL6	To provide integrated waste management services for the entire municipal area	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of residential account holders which are billed for refuse removal	Whole Municipal Area: All	40 452	37 137	37 173	37 173	N/A	41 085	N/A	37 173	41 368	G 2	37 173	41 368	G 2
TL7	To provide world class eater services in George to promote development and fulfil basic needs	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of indigent account holders receiving free basic water	Whole Municipal Area: All	10 488	11 500	11 500	11 000	11 881	12 021	11 306	11 000	11 300	G 2	11 000	11 300	G 2

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target						Actual	Actual	Actual	Target	Actual	R
TL8	To provide sufficient electricity for basic needs	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of indigent account holders receiving free basic electricity	Whole Municipal Area: All	15 439	16 500	16 500	14 000	15 964	16 487	16 625	14 000	16 196	G 2	14 000	16 196	G 2
TL9	To provide and maintain safe and sustainable sanitation management and infrastructure	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of indigent account holders receiving free basic sanitation	Whole Municipal Area: All	10 228	11 500	11 500	11 000	11 074	11 656	11 797	11 000	11 089	G 2	11 000	11 089	G 2
TL10	To provide integrated waste management services for the entire municipal area	Provision of basic service delivery to George Residents (NKPI Proxy – MFMA, Reg. S10(a))	Number of indigent account holders receiving free basic refuse removal	Whole Municipal Area: All	10 318	11 500	11 500	11 000	11 170	11 753	11 896	11 000	11 174	G 2	11 000	11 174	G 2
TL11	To develop mechanisms to ensure viable financial management and control	Financial viability measured in terms of the municipality's ability to meet it's service debt	Percentage Debt to Revenue obligations met as at 30 June 2024	Whole Municipal Area: All	10.19%	45%	45%	45%	N/A	N/A	N/A	45%	20.75%	B	45%	20.75%	B

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R	
		obligations as at 30 June 2024{(Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / (Total Operating Revenue - Operating Conditional Grant) X 100}																
TL12	To manage the municipal finances according to the Municipal Management Act in an effective and efficient manner	Financial viability measured in terms of the outstanding service debtors as at 30 June 2024 [(Total outstanding service debtors/ revenue received for services) x 100]	Percentage Service debtors as at 30 June 2024	Whole Municipal Area: All	13.72%	16%	16%	16%	N/A	N/A	N/A	16%	12.22%	B	16%	12.22%	B	

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL13	To manage the municipal finances according to the Municipal Management Act in an effective and efficient manner	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2024 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment)/Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	Number of months it takes to cover fix operating expenditure with available cash as at 30 June 2024	Whole Municipal Area: All	2.19	2	2	2	N/A	N/A	N/A	2	2.77	B	2	2.77	B
TL14	To manage the municipal finances according to the Municipal Management Act in an effective and efficient manner	Achieve a payment percentage of 95% by 30 June 2024 ((Gross Debtors Opening Balance + Billed	Percentage of payment achieved by 30 June 2024	Whole Municipal Area: All	91.87%	95%	95%	95%	N/A	N/A	N/A	95%	92.89%	O	95%	92.89%	O

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R	
		Revenue - Gross Debtors Closing Balance - Bad Debts Written Off)/Billed Revenue x 100}																
<b>Performance Comment</b>		The Collection rate for the year to date is below target mainly due to the impact of the rising cost of living caused by the underperforming national economy. The impact of load-shedding on the economy have resulted in significantly losses, contributing to increased unemployment and decreased household income levels. A number of mitigating measures are being undertaken to take mitigate this reality and to improve the collection rate																
<b>Corrective Action</b>		Various credit control actions are being strengthened, including the collection of arrear debts through prepaid meters by recovering up to 50% of electricity sales to settle outstanding account debt. The municipality is finalising the co-sourcing of the credit control function to complement the existing staff and improve overall effectiveness of credit control and debt collection actions. Smart water meters are being installed to improve the efficiency water meter readings and detect water leakages, this will reduce the number of queries relating to estimates and prevent debt from escalating due to water leakages																
TL20	To explore and implement measures to preserve resources and ensure sustainable development	Limit water network losses to less than 24% measured annually (limit unaccounted for water to less than 24% by 30 June 2024 {(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100}	Percentage of water losses at 30 June 2024	Whole Municipal Area: All	27.22%	20%	<24%	<24%	N/A	N/A	N/A	<24%	20.78%	B	<24%	20.78%	B	

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL21	To provide world class water services in George to promote development and fulfil basic needs	Achieve 95% water quality compliance as per SANS 241:2015 by 30 June 2024	Percentage of water quality compliance achieved as measured against the SANS 241:2015 by 30 June 2024	Whole Municipal Area: All	97.42%	95%	95%	95%	N/A	N/A	N/A	95%	99.02%	G 2	95%	99.02%	G 2
TL22	To implement an Integrated Public Transport Network that will serve the communities of George	Spend 95% of the approved capital budget on the rehabilitation and upgrade of streets and storm water by 30 June 2024 {(Actual expenditure divided by the total approved budget less savings) x 100}	Percentage of the approved capital budget spent on the rehabilitation and upgrade of streets and storm water by 30 June 2024	Whole Municipal Area: All	31.77%	95%	95%	95%	10%	23%	90.17%	95%	26.62%	R	95%	26.62%	R
<b>Performance Comment</b>		<p>Target not met due to the R505m received from the Department of Transport in March 2024. Unrealistic expectation to have the entire amount spent within 4 months. National Treasury has allocated substantial additional grant funding to George Municipality over the past two financial years. In the 2022/23-year, George Municipality received R431.6 million in March 2023, which was quite late in the fiscal year to utilize these funds by 30 June 2023. As a result, the original capital expenditure budget was augmented from R548.6 million to R893.3 million for the 2023 financial year due to this extra funding. The R431.6 million received in March 2023 comprised: Public Transport Network Grant (PTNG) of R45.69 million, Regional Bulk Infrastructure Grant (RBIG) of R134.2 million, Municipal Disaster Recovery Grant (MDRG) of R237.5 million, and Emergency Municipal Loadshedding Relief Grant of R14.2 million. The RBIG allocation followed a request to National Treasury for a R134.2 million modification to annual cashflows over three years for BFI projects. This adjustment did not affect the overall RBIG grant total. However, as no response was received from National Treasury, the Civil Engineering Services (CES) directorate had to decelerate some project aspects in 2022 to remain within the available funding. The R134.2 million for adjusted cashflows was gazetted and transferred in March 2023, necessitating an Adjustment Budget process to incorporate it into the capital budget, enabling acceleration of the affected BFI projects. The MDRG relates to the significant storm damage experienced by George on 21 November and 6 December 2021. Covering 34 different projects, the grant application took considerable time to finalise before the National Disaster Management Centre transferred the funds to the municipality on 31 March 2023. Following an April 2023 Adjustment Budget, CES proceeded with consultant appointments concluded in May 2023. It was impractical to complete these 34 projects by 30 June 2023. Unspent 2022/23 funds were rolled over to the 2023/24 financial year; however, lengthy statutory approvals delayed certain projects, affecting their completion by 30 June 2024. The included project programs, linked to the disaster grant application and Business Plan approved by the National Disaster Management Committee, extended implementation timelines to 2025/26. Despite CES's efforts to expedite all projects, the anticipated full completion is now projected for 30 June 2025. Similarly, the Electrotechnical Services Directorate faced challenges meeting expenditure targets for their MDRG portion, leading to project completions scheduled for 2024/25. These difficulties including obtaining necessary approvals were frequently communicated to NDMC and discussed in various meetings with NT, COGTA, DEADP, DWS, SALGA, etc. The funds for PTNG and Loadshedding Relief Grants were fully expended within the 2023/24 fiscal year. Of the additional R134.2 million RBIG funding, R19.2 million was utilised, while R115 million was added to the 2023/24 expenditures for the BFI projects. Of the R237.5 million MDRG, R229 million</p>															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4		Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
		<p>was rolled over for use in the 2023/24 and subsequent financial years after extensive motivation to National Treasury. In the 2023/24-year, George Municipality received R439 million (excluding VAT) on 29 March 2024, again late in the fiscal year. Consequently, the original capital expenditure budget increased from R636.5 million to R1 437.4 million due in part to prior year rollovers and additional funding received. The R439 million allocated in March 2024 was for the Public Transport Network Grant (PTNG). Furthermore, George faced heavy rains in 2023, accumulating over 1200mm. Severe weather in April 2024 caused rainfall between 100mm and 220mm, resulting in delays across various projects. Despite this, by 30 June 2024, 110.63% of the original budget and 48.98% of the adjusted capital expenditure budget had been spent.</p> <p>Notably, CES achieved an unprecedented capital project expenditure of R704 million in the 2023/24 fiscal year a staggering 606% increase since 2019/20, when only R99.6 million was spent. This upsurge in funding facilitated numerous large-scale complex projects despite minimal increases in project management resources</p>															
<b>Corrective Action</b>		The actual expenditure against the original approved budget would have reflected as 200.89%. The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															
TL23	To implement an Integrated Public Transport Network that will serve the communities of George	Spend 95% of the approved capital budget on the rehabilitation and upgrade of the public transport infrastructure by 30 June 2024{(Actual expenditure divided by the total approved budget less savings) x 100}	Percentage of the approved capital budget spent on the rehabilitation and upgrade of the public transport infrastructure by 30 June 2024	Whole Municipal Area: All	62.34%	95%	95%	95%	9%	33%	100%	95%	87.56%	O	95%	87.56%	O
<b>Performance Comment</b>		<p>Target not met due to an additional R505 million Rand received from the Department of Transport very late in the financial year at March 2024. National Treasury has allocated substantial additional grant funding to George Municipality over the past two financial years. In the 2022/23-year, George Municipality received R431.6 million in March 2023, which was quite late in the fiscal year to utilize these funds by 30 June 2023. As a result, the original capital expenditure budget was augmented from R548.6 million to R893.3 million for the 2023 financial year due to this extra funding. The R431.6 million received in March 2023 comprised: Public Transport Network Grant (PTNG) of R45.69 million, Regional Bulk Infrastructure Grant (RBIG) of R134.2 million, Municipal Disaster Recovery Grant (MDRG) of R237.5 million, and Emergency Municipal Loadshedding Relief Grant of R14.2 million. The RBIG allocation followed a request to National Treasury for a R134.2 million modification to annual cashflows over three years for BFI projects. This adjustment did not affect the overall RBIG grant total. However, as no response was received from National Treasury, the Civil Engineering Services (CES) directorate had to decelerate some project aspects in 2022 to remain within the available funding. The R134.2 million for adjusted cashflows was gazetted and transferred in March 2023, necessitating an Adjustment Budget process to incorporate it into the capital budget, enabling acceleration of the affected BFI projects. The MDRG relates to the significant storm damage experienced by George on 21 November and 6 December 2021. Covering 34 different projects, the grant application took considerable time to finalise before the National Disaster Management Centre transferred the funds to the municipality on 31 March 2023. Following an April 2023 Adjustment Budget, CES proceeded with consultant appointments concluded in May 2023. It was impractical to complete these 34 projects by 30 June 2023. Unspent 2022/23 funds were rolled over to the 2023/24 financial year; however, lengthy statutory approvals delayed certain projects, affecting their completion by 30 June 2024. The included project programs, linked to the disaster grant application and Business Plan approved by the National Disaster Management Committee, extended implementation timelines to 2025/26. Despite CES's efforts to expedite all</p>															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
		<p>projects, the anticipated full completion is now projected for 30 June 2025. Similarly, the Electrotechnical Services Directorate faced challenges meeting expenditure targets for their MDRG portion, leading to project completions scheduled for 2024/25. These difficulties including obtaining necessary approvals "were frequently communicated to NDMC and discussed in various meetings with NT, COGTA, DEADP, DWS, SALGA, etc. The funds for PTNG and Loadshedding Relief Grants were fully expended within the 2023/24 fiscal year. Of the additional R134.2 million RBIG funding, R19.2 million was utilised, while R115 million was added to the 2023/24 expenditures for the BFI projects. Of the R237.5 million MDRG, R229 million was rolled over for use in the 2023/24 and subsequent financial years after extensive motivation to National Treasury. In the 2023/24-year, George Municipality received R439 million (excluding VAT) on 29 March 2024, again late in the fiscal year. Consequently, the original capital expenditure budget increased from R636.5 million to R1 437.4 million due in part to prior year rollovers and additional funding received. The R439 million allocated in March 2024 was for the Public Transport Network Grant (PTNG). Furthermore, George faced heavy rains in 2023, accumulating over 1200mm. Severe weather in April 2024 caused rainfall between 100mm and 220mm, resulting in delays across various projects. Despite this, by 30 June 2024, 110.63% of the original budget and 48.98% of the adjusted capital expenditure budget had been spent.</p> <p>Notably, CES achieved an unprecedented capital project expenditure of R704 million in the 2023/24 fiscal year a staggering 606% increase since 2019/20, when only R99.6 million was spent. This upsurge in funding facilitated numerous large-scale complex projects despite minimal increases in project management resources.</p>															
	Corrective Action	The actual expenditure against the original approved budget would have reflected as 1112.19%. (Amount of R66 847 288,89 was spent) The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															
TL24	To provide world class water services in George to promote development and fulfil basic needs	Spend 95% of the approved capital budget on the rehabilitation and upgrade of Water - Networks by 30 June 2024 ((Actual expenditure divided by the total approved budget less savings) x 100)	Percentage of the approved capital budget spent on the rehabilitation and upgrade of Water - Networks by 30 June 2024	Whole Municipal Area: All	73.32%	95%	95%	95%	13%	45%	65.36%	95%	91.41%	○	95%	91.41%	○
	Performance Comment	Target not met and due to significant rainfall in April that subsequently caused construction delays. Termination of the contract for the industrial pipeline impacted directly on expenditure on this project.															
	Corrective Action	Construction rain delays were on multi-year projects which has an impact on the program. These projects conclude in the 2024/25 financial year. CES in the process of appointing a second Contractor for the completion of the industrial pipeline. The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year. The actual expenditure against the original approved budget would have reflected as 107.3%.															



Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target						Actual	Actual	Actual	Target	Actual	R
TL25	To provide world class water services in George to promote development and fulfil basic needs	Spend 95% of the approved capital budget on the rehabilitation and upgrade of Water-Purification by 30 June 2024 {(Actual expenditure divided by the total approved budget less savings) x 100}	Percentage of the approved capital budget spent on the rehabilitation and upgrade of Water-Purification by 30 June 2024	Whole Municipal Area: All	62.07%	95%	95%	95%	11%	32%	64.51%	95%	76.73%	O	95%	76.73%	O
Performance Comment		Target just not met, due to legislative and other delays. Legal Services introduced new requirements for the vetting of contract documentation that required adaptation by the legal service provider, and numerous iterations to resolve on a final procedure and documentation list. Issuing of tree permits by the DFFE has been an ongoing challenge with the DFFE not adhering to their approval timelines. This had a significant impact on the Eden Sewer P/S upgrade with the Contractor incurring standing time. Delays in Environmental approval and the issue of a Water Use Licences delayed construction implementation. The Dir: CES has been through 6 recruitment processes for the appointment of an additional Project Manager for the BFI/RBIG projects. The management of consultants and projects for these large and complex projects is a significant challenge, and with the general poor performance of consultants this has also had an impact on ensuring that internal processes can be executed within the condensed timeframe that the BFI grant expenditure timeframe allows. Spend R298M, original budget was R326M. This amount is more than any other department in George Municipality/ The CES total expenditure in 2021/22 was R368M BFI Achieved 94% expenditure - which is excellent.															
Corrective Action		The actual expenditure against the original approved budget would have reflected as 97,44%. The KPI will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															
TL26	To provide and maintain safe and sustainable sanitation management and infrastructure	Spend 95% of the approved capital budget on the rehabilitation and upgrade of the Sewerage Networks by 30 June 2024 {(Actual expenditure	Percentage of the approved capital budget spent on the rehabilitation and upgrade of the Sewerage Networks by 30 June 2024	Whole Municipal Area: All	76.92%	95%	95%	95%	2%	15%	31.41%	95%	62.63%	R	95%	62.63%	R

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
		divided by the total approved budget less savings) x 100}															
<b>Performance Comment</b>		Target not met due to the following reasons: Position has been vacant for 4 months; Issuing of tree permits delaying process; Delayed in Environmental and Water Use License Approvals; Poor performance of consultants and Approval of contractual documents by legal delayed.															
<b>Corrective Action</b>		The reasons of delays are due to legislation, these external uncontrollable factors. The actual expenditure against the original approved budget would have reflected as 70,61%. The KPI will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															
TL27	To provide and maintain safe and sustainable sanitation management and infrastructure	Spend 95% of the approved capital budget on the rehabilitation and upgrade of the Sewerage Treatment Works by 30 June 2024 {(Actual expenditure divided by the total approved budget less savings) x 100}	Percentage of the approved capital budget spent on the rehabilitation and upgrade of the Sewerage Treatment Works by 30 June 2024	Whole Municipal Area: All	70.86%	95%	95%	95%	19%	41%	86.11%	95%	73.43%	0	95%	73.43%	0
<b>Performance Comment</b>		Target not met due to environmental, and water use license approval requirements and delays. These are legislative requirements beyond the control of CES.															
<b>Corrective Action</b>		The actual expenditure against the original approved budget is 132.70%. The KPI will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target						Actual	Actual	Actual	Target	Actual	R
TL28	To explore and implement measures to preserve resources and ensure sustainable development	Limit the electricity losses to less than 10% annually (Limit unaccounted for electricity to less than 10% as at 30 June 2024{(Number of units purchased - Number of units Sold (incl. free basic electricity) / Number of units purchased) X100})	Percentage of electricity losses as at 30 June 2024	Whole Municipal Area: All	8.52%	<10%	<10%	<10%	8.35%	9.25%	9.68%	<10%	8.60%	B	<10%	8.60%	B
TL29	To provide sufficient electricity for basic needs	Submit Phase 2 of the MV Master Plan and submit to Council by 30 June 2024	Number of Phase 2 MV master plans submitted by 30 June 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	N/A	1	0	R	1	0	R
<b>Performance Comment</b>		The department has encountered capacity and human resource constraints. In the initial submission of the masterplan, the scope was established for George in particular. However, the project had to be phased in two sections due to resource constraints and the complexity of the details. The first phase has been finalised, and the second phase will be implemented in the upcoming fiscal year.															
<b>Corrective Action</b>		An amended MV master Plan is in progress and to be finalised in the new financial year.															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL30	To ensure infrastructure planning and development keeps pace with growing city needs by aligning all strategic documents and efforts	Spend 95% of the electricity capital budget by 30 June 2024 {(Actual capital expenditure divided by the total approved capital budget less savings) x100}	Percentage of the electricity capital budget spent by 30 June 2024	Whole Municipal Area: All 7%	91.77%	95%	95%	95%	5%	10.82%	34.32%	95%	88.87%	0	95%	88.87%	0
<b>Performance Comment</b>		There were project delays due to external legislative processes such as Health & Safety and Environmental processes that are outside the control of the Municipality. The department also has key positions vacant within the Directorate that contributed to create a challenge for the directorate to reach 95% actual expenditure															
<b>Corrective Action</b>		The frequency of follow ups with external governmental agencies and delays will be escalated to political leadership for assistance where needed.															

### D. Participative Partnerships

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Target	Actual			Actual	Actual	Actual	Actual	R	Target	Actual	R	
TL32	To increase different partnerships with different stakeholders to strengthen the public private partnerships in George	Develop a Sports Masterplan and submit to Council by 31 March 2024	Number of Sports Masterplans submitted to Council by 31 March 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	1	N/A	N/A	N/A	1	1	G
TL33	To increase different partnerships with different stakeholders to strengthen the public private partnerships in George	Develop a Pauper Burial Policy Masterplan by 31 March 2024	Number of Pauper Burial Policies submitted by 31 March 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	1	N/A	N/A	N/A	1	1	G
TL34	To increase different partnerships with different stakeholders to strengthen the public private partnerships in George	Submit a Cemetery Masterplan to Council by 31 March 2024	Number of Cemetery Masterplans submitted to Council by 31 March 2024	Whole Municipal Area: All	New KPI	New KPI	1	1	N/A	N/A	1	N/A	N/A	N/A	1	1	G
TL39	To undertake strategic planning in order to address service delivery challenges in a coordinated manner	Submit the revised MSDF to Council by 31 May 2024	Number of revised MSDF to Council by 31 May 2024	Whole Municipal Area: All	1	1	1	1	N/A	N/A	N/A	1	1	G	1	1	G

### E. Good Governance and Human Capital

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4		Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL2	To evaluate the effectiveness of risk management, control and governance processes and develop actions to address key risks identified	Review the 3-year Internal Audit Plan based on the risk assessment and submit to Audit Committee by 30 June 2024	Number of RBAP (Risk Based Audit Plan) reviewed and submitted to Audit Committee by 30 June 2024	Whole Municipal Area: All	1	1	1	1	N/A	N/A	N/A	1	1	G	1	1	G
TL16	To manage the municipal finances according to the Municipal Finance Management Act in an effective and efficient manner	Spend 95% RBIG funding allocated to George Municipality for BFI Projects in line with the conditions set out in the DoRA and the tranche schedule submitted to DWS	The percentage expenditure achieved in terms of the RBIG funding allocated to George Municipality for BFI Projects, in line with the conditions set out in the DoRA and the tranche schedule submitted to DWS	Whole Municipal Area: All	New KPI	New KPI	95%	95%	11.30%	34.86%	58%	95%	69.27%	R	95%	69.27%	R
<b>Performance Comment</b>		<p>Target just not met, due to legislative and other delays. Legal Services introduced new requirements for the vetting of contract documentation that required adaptation by the legal service provider, and numerous iterations to resolve on a final procedure and documentation list. Issuing of tree permits by the DFFE has been an ongoing challenge with the DFFE not adhering to their approval timelines. This had a significant impact on the Eden Sewer P/S upgrade with the Contractor incurring standing time.</p> <p>Delays in Environmental approval and the issue of a Water Use Licenses delayed construction implementation. The Dir: CES has been through 6 recruitment processes for the appointment of an additional Project Manager for the BFI/RBIG projects. The management of consultants and projects for these large and complex projects is a significant challenge, and with the general poor performance of consultants this has also had an impact on ensuring that internal processes can be executed within the condensed timeframe that the BFI grant expenditure timeframe allows.</p> <p>Spend R298M, original budget was R326M. This amount is more than any other department in George Municipality/ The CES total expenditure in 2021/22 was R368M BFI Achieved 94% expenditure - which is excellent.</p>															
<b>Corrective Action</b>		<p>An SOP was created with a workflow and tracker system for the approval of legal documents. This has positively impacted on the process and significantly reduced the initial delays experienced. The Directorate meets regularly with DEADP to monitor approvals and resolve all matters that may impact on the delay in issuing of Environmental Approvals. The late issue of Tree Permits by the DFFE was escalated to the provincial Minister of Environmental Affairs and during a meeting with various sector departments that was chaired by the COGTA (this meeting was a MDRG, however the DFFE delays</p>															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4		Overall Performance for 2023/2024			
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
		<p>impacts on all capital projects) Bi-weekly meetings are held with problematic consultants management to monitor performance. Monthly Performance Evaluations are also shared with consultants where necessary to alert harm to poor reports.</p> <p>Actual expenditure 93.81% on original budget. The KPI measuring capital expenditure will be revised to redefine its scope more realistically. A new target will be established for the original annual budget spend, and a separate KPI will be introduced to account for significant additional funding received during the financial year.</p>															
TL18	To undertake regular human resource audits to determine skills gaps, staff diversity and develop skills programmes	The percentage of people from employment equity target groups employed (newly appointed) in the three highest levels of management in compliance with the municipality's approved employment equity plan by 30 June 2024	The percentage of people from employment equity target groups employed (newly appointed) in the three highest levels of management in compliance with the municipality's approved employment equity plan by 30 June 2024	70 Whole Municipal Area: All %	85%	70%	2	70%	N/A	N/A	N/A	70%	75%	G 2	70%	75%	G 2
TL19	To undertake regular human resource audits to determine skills gaps, staff diversity and develop skills programmes	Spend 95% of operational budget on training by 30 June 2024 {(Actual total training expenditure divided by total operational budget)x100}	Percentage of the Municipality's approved workplace skills budget actually spent on implementing its Workplace Skills Plan by 30 June 2024	Whole Municipal Area: All	0.24%	0.15%	98%	95%	N/A	N/A	N/A	95%	87.36%	0	95%	87.36%	0
<b>Performance Comment</b>		Target not achieved due to amendments that needed to be made to the training budget during the mid-year adjustment budget process to accommodate delays experienced in the supply chain management process when the tender for training service providers was done. Challenges were resolved but delayed the actual expenditure.															
<b>Corrective Action</b>		Training expenditure for the 2024/25 financial year will be expedited to ensure the full budget is utilised, now that the tender is awarded.															

Ref	Predetermined Objective	KPI Name	Unit of Measurement	Area	Past Year Performance		Original Annual Target	Revised Annual Target	Q1	Q2	Q3	Q4			Overall Performance for 2023/2024		
					Actual	Target			Actual	Actual	Actual	Target	Actual	R	Target	Actual	R
TL37	To undertake strategic planning in order to address service delivery challenges in a coordinated manner	Submit the Draft IDP to Council by 31 March 2024	Number of Draft IDPs submitted to Council by 31 March 2024	Whole Municipal Area: All	1	1	1	1	N/A	N/A	1	N/A	N/A	N / A	1	1	G
TL38	To undertake strategic planning in order to address service delivery challenges in a coordinated manner	Submit the Final Annual Report and Oversight Report to Council by 31 March 2024	Number of Final Annual Report and Oversight Report submitted to Council by 31 March 2024	Whole Municipal Area: All	1	1	1	1	N/A	N/A	1	N/A	N/A	N / A	1	1	G



### 3.4 SERVICE PROVIDERS PERFORMANCE

Section 76 (b) of the MSA state that KPIs should inform the indicators set for every municipal entity and service provider with whom the municipality has entered a service delivery agreement.

- A service provider means a person or institution or any combination of persons and institutions which provide to or for the benefit of the local community.
- External service provider means an external mechanism referred to in section 76(b) which provides municipal service for a municipality
- Service delivery agreement means an agreement between the municipality an institution or person mentioned in section 76(b) in terms of which a municipal service is provided by that institution or person, either for its own account or on behalf of the Municipality.

Monthly Supplier Evaluation Forms are in place for use by the Project Managers when evaluating the service received from all suppliers to George Municipality on contracts above R30,000 in value. This is done on a monthly basis.

These Supplier Evaluation Forms are drafted by the Contract Management Unit (CMU) during the roll-out of each new contract and distributed during the initial activation. All Supplier Evaluation Forms must be completed and returned to the CMU on a monthly basis for the duration of a contract.

In cases where poor performance is identified the CMU will communicate with the User Department regarding the nature of the issues experienced. The best course of intervention action will also be determined based on this communication. The specific Service Level Agreement will also guide the appropriate course of action. If it is determined that achieved performance constitutes a breach of contract (either through repetition or scale of the issues encountered) the Legal Department will be approached for intervention and remedial action

## Service Provider Performance

George Municipality evaluates all service providers who are contracted to supply goods and services or services. Formal scoring and reporting is required for all tenders and quotations above R30,000.

Section 121(3)(b) requires that performance reporting forms part of the Annual Report.

Supplier Performance Evaluation forms have been designed to report on supplier performance. These forms are created and distributed for each new contract activated by the Municipality. From these forms the supplier performance is scored, documented and reported on. In cases of poor performance, intervention takes place in the form of Supplier Performance Review Notices. Remedial measures and targets are requested from poor performing suppliers / contractors and in collaboration with the Legal Department the way forward is decided on based on the response and subsequent performance received.

All Directors receive a monthly summary of contracts under their control and it is part of their KPI performance measures to ensure evaluations are done on a monthly basis. This strives to address the requirement of Section 116(2)(b): “monitor on a monthly basis the performance of the contractor under the contract or agreement.”

Please see below summarised extract from these consolidated reports for the period ending 30 June 2024.

**Table 104: Service Provider Performance Per Directorate**

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>DIRECTORATE: HUMAN SETTLEMENTS, PLANNING AND DEVELOPMENT AND PROPERTY MANAGEMENT</b>				
<b>HS012/2022</b>	Construction of Retaining Walls & Walkways to existing property on various erven	Silver Solutions 3108cc	Once-off	COMPLETED Satisfied with supplier
<b>HS006/2020</b>	Emerging plumbing work at Municipal buildings, facilities, indigent households and informal areas	a) AJ Enterprises b) Timers & Sons c) Misizapa d) Mimebe e) CK Cook f) Massvest g) Nuticept	3 Years	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
DPD056/2023	Asbestos roof removal and IBR Replacement at Worker Collection Point	GG Solomons	Once-off	COMPLETED Sometime issues experienced
DPD025b/2020	Appointment of a Service Provider for Graphic Design services as and when required until 30 June 2024	Blitsdruk	2 Years	Happy with supplier
DPD041/2020	Appointment of social media Agency to manage Tourism Department's social media Pages from 1 August 2021 until 31 July 2024	CINNABAR GRAPHIC DESIGN CC	3 Years	Expired end July
DPD048/2021	Appointment of Service Provider for the Procurement of Automated Performance Management System for a period of three (3) years from date of appointment	Ignite Advisory Services (Pty) Ltd	3 Years	Happy with supplier
DPD058/2022	Appointment of Service Provider for the supply of goods, services and licences to the Tourism Section for a period of (3) three years from date of appointment	CINNABAR Graphic Design CC	3 Years	Satisfied with supplier. Some VAT issues picked up earlier but resolved
HS005/2022	Supply and delivery of building material for flood and fire emergencies for a period of three (3) years	Hayward Building Supplies t/a Build It	3 Years	Happy with supplier
DPD064/2022	Town Planning and GIS Intern Mentor Training Program	PERCEPTION Planning and Development CC	3 Years	24h Mentoring requirement not adhered to during April. Happy with service since June
HS010/2022	Hiring and Maintenance / Servicing of Chemical Toilets in the George Municipal Area (informal) for a period of three (3) years from date of appointment	Bidvest Services (Pty) Ltd	3 Years	<b>Major concerns experienced due to specifications not met - being monitored for improvement in Dec. Intervention required in Jan (Notice issued - CMU) Intervention done by CMU during Feb and closely monitoring performance levels achieved. Rectification measures set out and monitoring measures in place.</b>

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>HS011/2021</b>	Implementation of a pilot project for the design, supply and installation of alternative on-site technology to replace chemical toilets at informal settlements for a period of three (3) years - Pilot	Buffalo Tanks	3 Years	No issues experienced to date
<b>DPD065/2022</b>	Appointment of a service provider to prepare a Heritage strategy 1 for the George Municipality.	Vision Plan cc T/A NM & Associates planners and designers	Once-off	Issues resolved and satisfied at present
<b>DPD073/2022</b>	Appointment of a Service Provider to Prepare a Cost Benefit Analysis and a Proposed Leasing Model for the Lease of the Investment Properties of the George Municipality	Cadre Connect (Pty) Ltd	Once-off	Happy with service provider
<b>DPD037/2023</b>	Appointment of a Contractor for the converting the old York High Hostel into Municipal Offices	Ruwacon (Pty) Ltd	Once-off	Happy with contractor
<b>DPD040/2023</b>	Appointment of a Service Provider to Prepare an Integrated Economic Growth Strategy and Implementation Plan	H2P Project Management CC	Once-off	Satisfied to date
<b>DPD064/2023q</b>	Quotation for Supply and Delivery of Branded Event Equipment for George Tourism.	Brand Universe (Pty) Ltd	Once-off	Satisfied to date
<b>HS034/2023q</b>	Appointment of a Land Surveyor for the Survey of Plots and Confirmation of the Sewerage Line over the Properties on the new Crocodile Farm Development.	NPM Geomatics Inc	Once-off	Satisfied to date
<b>HS033/2023</b>	Appointment of a Framework of Contractors for Civil Engineering Services from date of appointment until June 2026 for Human Settlements Projects	Various	2 Years	Satisfied to date
<b>HS031/2023</b>	APPOINTMENT OF A PANEL OF CONTRACTORS FOR PLUMBING SERVICES	Various	2 Years	Satisfied to date
<b>HS013/2024q</b>	Geotechnical Investigations for Single Residential Purposes Erven	Indabuko Group (Pty) Ltd	Once-off	Newly active - no issues to date
<b>HS014/2024q</b>	Supply, Delivery and Installation of new and existing air-conditioning units for the new housing offices	Philtech Projects (Pty) Ltd	Once-off	Newly active - no issues to date
<b>DPD008/2024</b>	Appointment of a Building Contractor to Construct a Micro Enterprise Facility in Pacaltsdorp - Phase 1.	CSJ Civils and Construction (Pty) Ltd	Once-off	Newly active - no issues to date

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>DIRECTORATE: FINANCIAL SERVICES</b>				
<b>FIN018/2023q</b>	Supply and Installation of New Air Conditioning Units at Supply Chain Management Office, George Municipality	Cooling Co Maintenance (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>FIN018/2019</b>	Short Term Insurance Cover for the period of three (3) years	Silver Lake Trading 305 (Pty) Ltd t/a Opulentia Financial Services - Option 2	3 Years	COMPLETED Satisfied with supplier
<b>MM012/2022</b>	Purchase of Office Containers for a period of (1) year	Kazin Trading 5 (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>FIN007/2021</b>	Supply and Delivery of Covid-19 Related PPE (If and when required) from 01 July 2021 until 30 June 2024	Medikem (Pty) Ltd	3 Years	COMPLETED Satisfied with supplier
<b>FIN007/2023</b>	Renewal of Trend Micro Apex One Licenses	Datategra (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>FIN011/2022</b>	Appointment of a Panel of Service Providers for the Provision Travel Management Services, from date of appointment until 30 June 2024, as and when required	Tunimart (Pty) Ltd	2 Years	Various incidents reported which needs to be addressed. Usage stopped
<b>FIN013/2019</b>	Reading of water and electricity meters	Electro-Cuts	3 Years	Reading % remained a constant concern. Contract concluded in April 2024
<b>FIN002/2024</b>	Supply and delivery of new office LED lights	Skarrod Consultants (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>FIN005/2024q</b>	Supply, Delivery, and Installation of new Airconditioning Units at the Financial Services Department of George Municipality.	VE Reticulation (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>MM012/2020</b>	Appointment of service provider for the renewal of various (software licences) for a period of three (3) years from date of appointment	First Technology Western Cape (Pty) Ltd	3 Years	COMPLETED Satisfied with supplier
<b>MM016/2020</b>	Appointment of Biometrics Network Service Provider for all municipal sites for the period of three (3) years	VILCONSEC (Pty) Ltd	3 Years	Concluded in June

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
FIN006a/2021	Hiring of Storage and Office Containers from 01 July 2021 until 30 June 2024 (Storage Containers)	A. Ibhokisi Containers (Pty) Ltd B. Kazin	3 Years	Concluded in June
FIN005/2021	Hiring of Chemical Toilets from 01 July 2021 until 30 June 2024	Moreki Distributors CC	3 Years	Concluded in June
FIN009/2022	Tender for a panel of service providers for Catering Services for the period ending 30 June 2024, as and when required	A. Creamillion B. Golden Rewards 1222 C. Imbhokodo Group D. Sokumila Take Aways	2 Years	User Departments have had some issues with the menus but no evidence thus far of breach of specs
FIN015/2020	Store Stock Tender for the period of three (3) years, from date of appointment	<b>VARIOUS</b>	3 Years	Satisfied with supplier
MM013/2021	Geographic Information System Software Licencing for period of three (3) years, from date of appointment	ESRI South Africa (Pty) Ltd	3 Years	No significant issues raised to date regarding supplier
FIN008/2021	Tender for Litigation Services for the period of three (3) years	Nico Smit Incorporated	3 Years	Satisfied with supplier
FIN024/2021	Appointment of a Service Provider for the Transportation of Cash for a Period of Three (3) Years from date of appointment.	Fidelity Cash Solutions (Pty) Ltd	3 Years	Happy with supplier
FIN025/2021	Appointment of a Service Provider for the Printing of the Municipal Accounts, Newsletters and the distribution thereof, for a period of three (3) years	CAB Holdings (Pty) Ltd	3 Years	Happy with supplier
FIN023/2021	Appointment of a Service Provider to Manage Third Party Payments for George Municipality, for a Period of Three (3) Years from date of appointment.	Cigicell (Pty) Ltd	3 Years	Some early issues experienced. Improved service
FIN005/2022	Appointment of a Service Provider for the Provision of Accounting Services for the period of three (3) years	Tsholo Consortium	3 Years	Satisfied with supplier
FIN014/2019	Banking Services for the period of five (5) years, from date of appointment	Firststrand Bank Limited	5 Years	Satisfied with supplier
FIN003/2022	Appointment of a Service Provider for Electronic Search and information verification for a period of three (3) years	Searchworks 360 (Pty) Ltd	3 Years	Some early issues experienced. Improved service

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>FIN022/2022</b>	Installation of Alarm System and Monthly Monitoring & Armed Response at the Municipal Stores, Mitchell Street for a period of three (3) years from date of appointment	SS Salutions (Pty) Ltd t/a Seal Securty	3 Years	Early installation issues experienced but noted as resolved in May'23. No additional issues noted since
<b>MM014/2021</b>	Supply, delivery and installation of an electronic records, documents and workflow system for a period of three (3) years	Business Engineering (Pty) Ltd	3 Years	No significant issues raised to date regarding supplier
<b>MM006/2022</b>	Ad-hoc Maintenance, support and hosting of Municipal Website, for three (3) years	LMK Digital Holdings	3 Years	No major issues with supplier to date
<b>FIN014/2022</b>	Tender for the appointment of a service provider for the renewal and management of darktrace for the period of three (3) years.	First Technology Western Cape (Pty) Ltd	3 Years	No issues to date
<b>MM005/2022</b>	Tender to Supply and Deliver Printers for the period of three (3) years	Konica Minolta South Africa, a division of Bidvest Office (Pty) Ltd (won dispute)	3 Years	No major issues reported to date
<b>FIN016/2022</b>	Management of Digital Citizens Engagement Platform for a period of three (3) years	Acumen Software (Pty) Ltd	3 Years	Satisfied to date
<b>FIN023/2022</b>	Tender for the Development of a Long-Term Financial Planning Tool	Inca Portfolio Managers	3 Years	Satisfied to date
<b>FIN021/2022</b>	Appointment of a Service Provider for the Provision of Information & Communication Technology (ICT) Management Services for a period of three (3) years	Tipp Focus Holdings (Pty) Ltd	3 Years	Satisfied to date after initial issue
<b>FIN006/2023</b>	Appointment of a Service Provider for Credit Control and Indigent Management System for a period of three (3) years.	Debt Manager (Pty) Ltd	3 Years	Some integration issues early on but good progress made in the right direction
<b>FIN015/2022</b>	Appointment of a Service Provider to manage the Microsoft Account and licensing for a Period of Three(3) years	Altron Karabina,a Division of Altron TMT (Pty) Ltd	3 Years	Satisfied to date
<b>FIN002/2023</b>	Short Term Insurance Cover for the period of three (3) years	Silver Lake Trading 305 (Pty) Ltd t/a Oplentia Financial Services - Option 2	3 Years	No major issues to date

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
FIN016/2021	Valuers for compilation and maintenance of general valuation roll and supplementary valuation rolls as well as the other valuation related services	DDP Valuers	5 Years	Some concerns to monitor
FIN025/2023	Appointment of a Service Provider for the Review/Recovery and Calculation of Value Added Tax (VAT) Apportionment Percentage and Application Thereof from date of Appointment until 30 June 2025.	Maximum Profit Recovery (Pty) Ltd	Once-off	Satisfied to date
FIN023/2023	Purchase of Office Containers and Storage Containers, as and when required, from date of appointment to 30 June 2026	Ice Gee Holdings	3 Years	<b>First order was not as per specification. Supplier put on notice</b>
FIN032/2023	Appointment of a Service Provider to Manage, Renew, and Purchase Software Licensing and Hardware on an ad-hoc basis from date of appointment until 30 June 2026.	First Technology Western Cape (Pty) Ltd	3 Years	No issues to date
FIN027/2023	Reading of water and electricity meters and other meter related services for George Municipality for a period of 3 years.	LONDOLOZA UTILITY PTY (LTD)	3 Years	No issues to date
FIN007/2024	Hiring of Containers (Office & Storage) until 30 June 2026	Grow Gree Planthire Solutions	3 Years*	Newly in use
<b>DIRECTORATE: CORPORATE SERVICES</b>				
BA049/2022	Appointment of a Contractor for the Supply, Delivery and Installation of a Modular Library at Touwsrante Library.	ICE GEE PROJECTS	Once-off	COMPLETED Serious Issues with specifications and time frames
BA006/2023q	Supply & Delivery of Motorised Wheelchair	Gifted Jack (Pty) Ltd	Once-off	COMPLETED Happy with supplier
BA002/2023	Renovation of Blanco Library - Furniture & Shelving	2 Brothers Enterprise	Once-off	<b>TERMINATED</b> Supplier couldn't proceed due to cash flow problems
BA008/2023	Servicing and Maintenance of Airconditioning and related work at the George Municipality's Main Building.	Cooling Co Maintenance (Pty)Ltd	Once-off	COMPLETED Happy with supplier
BA055/2022	Replace Asbestos Roof at Masizakhe Creche	1. Rock Solutions 2. Lande Group	Once-off	COMPLETED Some delays experienced with Rock Solutions



Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA057/2023q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier
<b>BA070/2022</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a Skills Programme: Operate Chainsaw based on unit standards 264195,117062 and 117058: Operate chainsaw, for a period of one year from date of appointment	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA071/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a skills Program: Operate a Brush cutter in commercial forestry based on unit Standards 123243, for a period of one year from date of appointment	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA060/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of safety and environmental representative training based on unit standard 259622, for a period of one year from date of appointment.	Omni Exactus (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA061/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of a short learning program: Provide Primary emergency care/ first aid based on unit standard 254220, for a period of one year from date of appointment.	Falcon Safety Academy (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA068/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Program: Clean and maintain area of responsibility Based on Unit Standard 113818	Eben-Tec	1 Year	COMPLETED Satisfied with supplier
<b>BA034/2022</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building for a Period of One (1) Year	Skye Elevators (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA015/2023</b>	Appointment of a Professional Architect for the Assignment, RE-Design and Preparation of Scope of works for the Corporate Services office at the George Municipality, as per quotation specifications	Tru Space (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>BA076/2022q</b>	Off-site Storage of Records for the Registration Department of George Municipality for a Period of six (6) months from Date of Appointment	Metrofile (Pty) Ltd	6 Months	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA104/2023q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier
<b>BA028/2023q</b>	Supply and Delivery of Furniture for Touwsrante Library	Office Central Supply and Services	Once-off	Supplier couldn't meet timelines expected initially but delivery has been achieved
<b>COM013/2020</b>	Supply of Soup and Related Products	EBK Distributors (Pty) Ltd	3 Years	COMPLETED Satisfied with supplier
<b>BA065/2023q</b>	Appointment of a Service Provider for the Re-Upholstery of Chairs and Related Work in the Conference Room of the George Municipality	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
<b>BA067/2023q</b>	Supply, Delivery, and Installation of Curtains and Blinds at the Thembaletu Thusong Centre	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
<b>BA050/2023</b>	Appointment of a Service Provider for the Supply and Delivery of Steel Folding Tables.	GR Cabinets & Fittings cc	Once-off	COMPLETED Satisfied with supplier
<b>BA109/2023q</b>	Quotation for the Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Programme: Demonstrate and Understanding of the Role and Functions of a Peace Officer; Demonstrate and Understanding of Legislative Framework based on Unit Standards 377224 and 256516.	Lesedi Guarding and Training	Once-off	COMPLETED Satisfied with supplier
<b>BA001/2024</b>	To appoint a service provider for the Recruitment and Selection process for the position of Director: Electrotechnical Services	Roy Steele & Associates CC	Once-off	CONCLUDED Happy with supplier
<b>BA100/2023q</b>	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Thembaletu Thusong Centre	Lande Group (Pty) Ltd	Once-off	CONCLUDED Happy with supplier
<b>BA014/2023q</b>	Paint Work at George Municipality for a period of one (1) year	Nkonqa Construction CC	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
<b>BA013/2023q</b>	Supply, Delivery and Installation of Laminated Flooring at George Municipality for a period of one (1) year	2 Brothers Enterprise (Pty) Ltd	1 Year (Or R200k limit)	CONCLUDED Happy with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA108/2023q</b>	Accredited Service Provider for the Presentation of a Short Learning program use of firearm	ZIBAR SECURITY SERVICES	Once-off	CONCLUDED Happy with supplier
<b>BA086/2023q</b>	Supply and Installation of Court Recording System	Smart Infra (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>BA064/2023q</b>	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Blanco Community Hall, George.	Midron Construction CC	Once-off	Issues experience with regard to delays and payment requests (but job completed in May)
<b>MM011/2020</b>	Invitation to practising attorneys in the George Municipal Area to register on the Municipal Panel of Attorneys	Panel of various suppliers	3 Years	One issue to intervene on- by CMU
<b>BA027/2023q</b>	Alarm System, Armed Response and Maintenance of Security Alarm System and Related Services at the George Civic Centre and Fifteen (15) Community Halls in the Greater George Including Touwsrante and Waboomskraal for a period of 1 year	SS Salutions(pty) Ltd t/a Seal Security	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
<b>BA030/2023q</b>	Supply, Delivery and Assembly of New Office Furniture for Corporate Services, George Municipality for a period of one year from Date of appointment	Office Central Supply and Services	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
<b>BA059/2023</b>	Appointment of a Service Provider for the Supply and Delivery of Tables and Chairs for Various Halls in the George Municipal Offices	Against the Grain Business Solutions	Once-off	CONCLUDED Happy with supplier
<b>BA009/2021</b>	Appointment of Service Provider: Underwriting of the Municipality's Group Life Portfolio for the period 01 July 2021 until 30 June 2024	VERSO Financial Services (Pty) Ltd	3 Years	Happy with supplier
<b>BA070/2023q</b>	Servicing and Maintenance of Aircons at George Municipality for a period of one (1) year.	EDZ Electrical & Projects	1 Year	Concluded in June
<b>BA011/2021</b>	Appointment of a service provider to provide a Rental / Maintenance agreement for a Integrated Telecommunications System for George Municipality and to provide a VOIP solution for a period of 3 years from date of appointment	Daisy Eastern Cape	3 Years	Some issues to monitor (satisfied since Mar)
<b>BA025a/2022</b>	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 1: Sanitary Utensils)	Cristal a division of Freedom Group (Pty) Ltd	3 Years	Happy with supplier thus far

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA025b/2022</b>	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 2: Pest Control)	Bidvest Services (Pty) Ltd T/A Bidvest Steiner	3 Years	Happy with supplier thus far
<b>BA024/2022</b>	Rendering of Medical Related Services as well as Professional and Community Counselling Services for a period of three (3) years from date of appointment	(a) Dr JR Beneke (b) Healing River Ministry Academy (Pty) Ltd (c)health first 4 you (Pty) Ltd (d) Jaclynton (Pty)Ltd (e) Rochelle Jacobs (f)Praus Authentic Energy (Pty) Ltd (g)Charles Persence (h)Cumax 146 Cc t/a MA and Associates	3 Year	Satisfied with service providers to date
<b>BA054/2023</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building from date of appointment until 30 June 2026	Skye Elevators (Pty) Ltd	3 Years	Happy with service provider
<b>BA042/2023</b>	Appointment of a Service Provider for the Provision of Various Training Interventions for a period of three (3) years.	Various Suppliers	3 Years	No issues identified with any supplier
<b>BA049/2023</b>	Supply and Delivery of Soup Kitchen Products for a period of three (3) years.	Direct Wholesale	3 Years	Happy with supplier
<b>MM007/2022</b>	Revision of municipal by-laws	Stadler & Swart Inc	Once-off	Satisfied with service provider to date
<b>BA018/2023</b>	Appointment of a Service Provider to Conduct a Work Study, Organisational Structure Review and Re-design within the George Municipality	Agito Minds (Pty) Ltd	Once-off	Satisfied to date
<b>BA019/2023</b>	Appointment of a Service Provider for the Review of Existing Job Descriptions and Writing of New Job Descriptions in terms of the Task Job Evaluation System in line with the Municipal Staff Regulations.	Agito Minds (Pty) Ltd	Once-off	Will only be utilised once work study is complete

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
BA090/2023	Appointment of a Contractor for the Refurbishment of the Wooden Floor and Other Related Work Specifications at the George Civic Centre.	Potts Devco (Pty) Ltd	Once-off	Satisfied to date
BA041/2024q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	Net yet utilised
BA051/2024q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Corporate Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates	Once-off	Net yet utilised
<b>DIRECTORATE: COMMUNITY SERVICES</b>				
BA049/2022	Appointment of a Contractor for the Supply, Delivery and Installation of a Modular Library at Touwsrante Library.	ICE GEE PROJECTS	Once-off	COMPLETED Serious Issues with specifications and time frames
BA006/2023q	Supply & Delivery of Motorised Wheelchair	Gifted Jack (Pty) Ltd	Once-off	COMPLETED Happy with supplier
BA002/2023	Renovation of Blanco Library - Furniture & Shelving	2 Brothers Enterprise	Once-off	<b>TERMINATED</b> Supplier couldn't proceed due to cash flow problems
BA008/2023	Servicing and Maintenance of Airconditioning and related work at the George Municipality's Main Building.	Cooling Co Maintenance (Pty)Ltd	Once-off	COMPLETED Happy with supplier
BA055/2022	Replace Asbestos Roof at Masizakhe Creche	1. Rock Solutions 2. Lande Group	Once-off	COMPLETED Some delays experienced with Rock Solutions
BA057/2023q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier
BA070/2022	Appointment of a Suitably Accredited Service Provider for the Presentation of a Skills Programme: Operate Chainsaw based on unit	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
	standards 264195,117062 and 117058: Operate chainsaw, for a period of one year from date of appointment			
<b>BA071/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a skills Program: Operate a Brush cutter in commercial forestry based on unit Standards 123243, for a period of one year from date of appointment	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA060/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of safety and environmental representative training based on unit standard 259622, for a period of one year from date of appointment.	Omni Exactus (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA061/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of a short learning program: Provide Primary emergency care/ first aid based on unit standard 254220, for a period of one year from date of appointment.	Falcon Safety Academy (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA068/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Program: Clean and maintain area of responsibility Based on Unit Standard 113818	Eben-Tec	1 Year	COMPLETED Satisfied with supplier
<b>BA034/2022</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building for a Period of One (1) Year	Skye Elevators (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA015/2023</b>	Appointment of a Professional Architect for the Assignment, RE-Design and Preparation of Scope of works for the Corporate Services office at the George Municipality, as per quotation specifications	Tru Space (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>BA076/2022q</b>	Off-site Storage of Records for the Registration Department of George Municipality for a Period of six (6) months from Date of Appointment	Metrofile (Pty) Ltd	6 Months	COMPLETED Satisfied with supplier
<b>BA104/2023q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
BA028/2023q	Supply and Delivery of Furniture for Touwsrante Library	Office Central Supply and Services	Once-off	Supplier couldn't meet timelines expected initially but delivery has been achieved
COM013/2020	Supply of Soup and Related Products	EBK Distributors (Pty) Ltd	3 Years	COMPLETED Satisfied with supplier
BA065/2023q	Appointment of a Service Provider for the Re-Upholstery of Chairs and Related Work in the Conference Room of the George Municipality	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
BA067/2023q	Supply, Delivery, and Installation of Curtains and Blinds at the Thembaletu Thusong Centre	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
BA050/2023	Appointment of a Service Provider for the Supply and Delivery of Steel Folding Tables.	GR Cabinets & Fittings cc	Once-off	COMPLETED Satisfied with supplier
BA109/2023q	Quotation for the Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Programme: Demonstrate and Understanding of the Role and Functions of a Peace Officer; Demonstrate and Understanding of Legislative Framework based on Unit Standards 377224 and 256516.	Lesedi Guarding and Training	Once-off	COMPLETED Satisfied with supplier
BA001/2024	To appoint a service provider for the Recruitment and Selection process for the position of Director: Electrotechnical Services	Roy Steele & Associates CC	Once-off	CONCLUDED Happy with supplier
BA100/2023q	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Thembaletu Thusong Centre	Lande Group (Pty) Ltd	Once-off	CONCLUDED Happy with supplier
BA014/2023q	Paint Work at George Municipality for a period of one (1) year	Nkonqa Construction CC	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA013/2023q	Supply, Delivery and Installation of Laminated Flooring at George Municipality for a period of one (1) year	2 Brothers Enterprise (Pty) Ltd	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA108/2023q	Accredited Service Provider for the Presentation of a Short Learning program use of firearm	ZIBAR SECURITY SERVICES	Once-off	CONCLUDED Happy with supplier
BA086/2023q	Supply and Installation of Court Recording System	Smart Infra (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA064/2023q</b>	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Blanco Community Hall, George.	Midron Construction CC	Once-off	Issues experience with regard to delays and payment requests (but job completed in May)
<b>MM011/2020</b>	Invitation to practising attorneys in the George Municipal Area to register on the Municipal Panel of Attorneys	Panel of various suppliers	3 Years	One issue to intervene on- by CMU
<b>BA027/2023q</b>	Alarm System, Armed Response and Maintenance of Security Alarm System and Related Services at the George Civic Centre and Fifteen (15) Community Halls in the Greater George Including Touwsrante and Waboomskraal for a period of 1 year	SS Salutions(pty) Ltd t/a Seal Security	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
<b>BA030/2023q</b>	Supply, Delivery and Assembly of New Office Furniture for Corporate Services, George Municipality for a period of one year from Date of appointment	Office Central Supply and Services	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
<b>BA059/2023</b>	Appointment of a Service Provider for the Supply and Delivery of Tables and Chairs for Various Halls in the George Municipal Offices	Against the Grain Business Solutions	Once-off	CONCLUDED Happy with supplier
<b>BA009/2021</b>	Appointment of Service Provider: Underwriting of the Municipality's Group Life Portfolio for the period 01 July 2021 until 30 June 2024	VERSO Financial Services (Pty) Ltd	3 Years	Happy with supplier
<b>BA070/2023q</b>	Servicing and Maintenance of Aircons at George Municipality for a period of one (1) year.	EDZ Electrical & Projects	1 Year	Concluded in June
<b>BA011/2021</b>	Appointment of a service provider to provide a Rental / Maintenance agreement for a Integrated Telecommunications System for George Municipality and to provide a VOIP solution for a period of 3 years from date of appointment	Daisy Eastern Cape	3 Years	Some issues to monitor (satisfied since Mar)
<b>BA025a/2022</b>	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 1: Sanitary Utensils)	Cristal a division of Freedom Group (Pty) Ltd	3 Years	Happy with supplier thus far
<b>BA025b/2022</b>	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 2: Pest Control)	Bidvest Services (Pty) Ltd T/A Bidvest Steiner	3 Years	Happy with supplier thus far



Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA024/2022</b>	Rendering of Medical Related Services as well as Professional and Community Counselling Services for a period of three (3) years from date of appointment	(a) Dr JR Beneke (b) Healing River Ministry Academy (Pty) Ltd (c)health first 4 you (Pty) Ltd (d) Jaclynton (Pty)Ltd (e) Rochelle Jacobs (f)Praus Authentic Energy (Pty) Ltd (g)Charles Persence (h)Cumax 146 Cc t/a MA and Associates	3 Year	Satisfied with service providers to date
<b>BA054/2023</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building from date of appointment until 30 June 2026	Skye Elevators (Pty) Ltd	3 Years	Happy with service provider
<b>BA042/2023</b>	Appointment of a Service Provider for the Provision of Various Training Interventions for a period of three (3) years.	Various Suppliers	3 Years	No issues identified with any supplier
<b>BA049/2023</b>	Supply and Delivery of Soup Kitchen Products for a period of three (3) years.	Direct Wholesale	3 Years	Happy with supplier
<b>MM007/2022</b>	Revision of municipal by-laws	Stadler & Swart Inc	Once-off	Satisfied with service provider to date
<b>BA018/2023</b>	Appointment of a Service Provider to Conduct a Work Study, Organisational Structure Review and Re-design within the George Municipality	Agito Minds (Pty) Ltd	Once-off	Satisfied to date
<b>BA019/2023</b>	Appointment of a Service Provider for the Review of Existing Job Descriptions and Writing of New Job Descriptions in terms of the Task Job Evaluation System in line with the Municipal Staff Regulations.	Agito Minds (Pty) Ltd	Once-off	Will only be utilised once work study is complete
<b>BA090/2023</b>	Appointment of a Contractor for the Refurbishment of the Wooden Floor and Other Related Work Specifications at the George Civic Centre.	Potts Devco (Pty) Ltd	Once-off	Satisfied to date

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
BA041/2024q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	Net yet utilised
BA051/2024q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Corporate Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates	Once-off	Net yet utilised
<b>DIRECTORATE: ELECTROTECHNICAL SERVICES</b>				
BA049/2022	Appointment of a Contractor for the Supply, Delivery and Installation of a Modular Library at Touwsrante Library.	ICE GEE PROJECTS	Once-off	COMPLETED Serious Issues with specifications and time frames
BA006/2023q	Supply & Delivery of Motorised Wheelchair	Gifted Jack (Pty) Ltd	Once-off	COMPLETED Happy with supplier
BA002/2023	Renovation of Blanco Library - Furniture & Shelving	2 Brothers Enterprise	Once-off	<b>TERMINATED</b> Supplier couldn't proceed due to cash flow problems
BA008/2023	Servicing and Maintenance of Airconditioning and related work at the George Municipality's Main Building.	Cooling Co Maintenance (Pty)Ltd	Once-off	COMPLETED Happy with supplier
BA055/2022	Replace Asbestos Roof at Masizakhe Creche	1. Rock Solutions 2. Lande Group	Once-off	COMPLETED Some delays experienced with Rock Solutions
BA057/2023q	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier
BA070/2022	Appointment of a Suitably Accredited Service Provider for the Presentation of a Skills Programme: Operate Chainsaw based on unit standards 264195,117062 and 117058: Operate chainsaw, for a period of one year from date of appointment	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>BA071/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a skills Program: Operate a Brush cutter in commercial forestry based on unit Standards 123243, for a period of one year from date of appointment	Ezolimo Training & Supply (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA060/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of safety and environmental representative training based on unit standard 259622, for a period of one year from date of appointment.	Omni Exactus (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA061/2022q</b>	Appointment of a Suitably Accredited service provider for the presentation of a short learning program: Provide Primary emergency care/ first aid based on unit standard 254220, for a period of one year from date of appointment.	Falcon Safety Academy (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA068/2022q</b>	Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Program: Clean and maintain area of responsibility Based on Unit Standard 113818	Eben-Tec	1 Year	COMPLETED Satisfied with supplier
<b>BA034/2022</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building for a Period of One (1) Year	Skye Elevators (Pty) Ltd	1 Year	COMPLETED Satisfied with supplier
<b>BA015/2023</b>	Appointment of a Professional Architect for the Assignment, RE-Design and Preparation of Scope of works for the Corporate Services office at the George Municipality, as per quotation specifications	Tru Space (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
<b>BA076/2022q</b>	Off-site Storage of Records for the Registration Department of George Municipality for a Period of six (6) months from Date of Appointment	Metrofile (Pty) Ltd	6 Months	COMPLETED Satisfied with supplier
<b>BA104/2023q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	COMPLETED Satisfied with supplier
<b>BA028/2023q</b>	Supply and Delivery of Furniture for Touwsrante Library	Office Central Supply and Services	Once-off	Supplier couldn't meet timelines expected initially but delivery has been achieved

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
COM013/2020	Supply of Soup and Related Products	EBK Distributors (Pty) Ltd	3 Years	COMPLETED Satisfied with supplier
BA065/2023q	Appointment of a Service Provider for the Re-Upholstery of Chairs and Related Work in the Conference Room of the George Municipality	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
BA067/2023q	Supply, Delivery, and Installation of Curtains and Blinds at the Thembaletu Thusong Centre	Earl-Nique Decorators CC	Once-off	COMPLETED Satisfied with supplier
BA050/2023	Appointment of a Service Provider for the Supply and Delivery of Steel Folding Tables.	GR Cabinets & Fittings cc	Once-off	COMPLETED Satisfied with supplier
BA109/2023q	Quotation for the Appointment of a Suitably Accredited Service Provider for the Presentation of a Short Learning Programme: Demonstrate and Understanding of the Role and Functions of a Peace Officer; Demonstrate and Understanding of Legislative Framework based on Unit Standards 377224 and 256516.	Lesedi Guarding and Training	Once-off	COMPLETED Satisfied with supplier
BA001/2024	To appoint a service provider for the Recruitment and Selection process for the position of Director: Electrotechnical Services	Roy Steele & Associates CC	Once-off	CONCLUDED Happy with supplier
BA100/2023q	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Thembaletu Thusong Centre	Lande Group (Pty) Ltd	Once-off	CONCLUDED Happy with supplier
BA014/2023q	Paint Work at George Municipality for a period of one (1) year	Nkonqa Construction CC	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA013/2023q	Supply, Delivery and Installation of Laminated Flooring at George Municipality for a period of one (1) year	2 Brothers Enterprise (Pty) Ltd	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA108/2023q	Accredited Service Provider for the Presentation of a Short Learning program use of firearm	ZIBAR SECURITY SERVICES	Once-off	CONCLUDED Happy with supplier
BA086/2023q	Supply and Installation of Court Recording System	Smart Infra (Pty) Ltd	Once-off	COMPLETED Satisfied with supplier
BA064/2023q	Supply, Delivery, and Installation of Wall and Floor Tiles and Related Work for the Upgrading of Restrooms at Blanco Community Hall, George.	Midron Construction CC	Once-off	Issues experience with regard to delays and payment requests (but job completed in May)

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
MM011/2020	Invitation to practising attorneys in the George Municipal Area to register on the Municipal Panel of Attorneys	Panel of various suppliers	3 Years	One issue to intervene on- by CMU
BA027/2023q	Alarm System, Armed Response and Maintenance of Security Alarm System and Related Services at the George Civic Centre and Fifteen (15) Community Halls in the Greater George Including Touwsrante and Waboomskraal for a period of 1 year	SS Salutions(pty) Ltd t/a Seal Security	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA030/2023q	Supply, Delivery and Assembly of New Office Furniture for Corporate Services, George Municipality for a period of one year from Date of appointment	Office Central Supply and Services	1 Year (Or R200k limit)	CONCLUDED Happy with supplier
BA059/2023	Appointment of a Service Provider for the Supply and Delivery of Tables and Chairs for Various Halls in the George Municipal Offices	Against the Grain Business Solutions	Once-off	CONCLUDED Happy with supplier
BA009/2021	Appointment of Service Provider: Underwriting of the Municipality's Group Life Portfolio for the period 01 July 2021 until 30 June 2024	VERSO Financial Services (Pty) Ltd	3 Years	Happy with supplier
BA070/2023q	Servicing and Maintenance of Aircons at George Municipality for a period of one (1) year.	EDZ Electrical & Projects	1 Year	Concluded in June
BA011/2021	Appointment of a service provider to provide a Rental / Maintenance agreement for a Integrated Telecommunications System for George Municipality and to provide a VOIP solution for a period of 3 years from date of appointment	Daisy Eastern Cape	3 Years	Some issues to monitor (satisfied since Mar)
BA025a/2022	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 1: Sanitary Utensils)	Cristal a division of Freedom Group (Pty) Ltd	3 Years	Happy with supplier thus far
BA025b/2022	Appointment of a service provider for the renting of sanitary utensils and pest control services for a period of three (3) years (Part 2: Pest Control)	Bidvest Services (Pty) Ltd T/A Bidvest Steiner	3 Years	Happy with supplier thus far
BA024/2022	Rendering of Medical Related Services as well as Professional and Community Counselling Services for a period of three (3) years from date of appointment	(a) Dr JR Beneke (b) Healing River Ministry Academy (Pty) Ltd (c)health first 4 you (Pty) Ltd (d)	3 Year	Satisfied with service providers to date

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
		Jaclynton (Pty)Ltd (e) Rochelle Jacobs (f)Praus Authentic Energy (Pty) Ltd (g)Charles Persence (h)Cumax 146 Cc t/a MA and Associates		
<b>BA054/2023</b>	Appointment of a Service Provider for the Servicing and Maintenance of Elevators in the George Municipality's Main Building from date of appointment until 30 June 2026	Skye Elevators (Pty) Ltd	3 Years	Happy with service provider
<b>BA042/2023</b>	Appointment of a Service Provider for the Provision of Various Training Interventions for a period of three (3) years.	Various Suppliers	3 Years	No issues identified with any supplier
<b>BA049/2023</b>	Supply and Delivery of Soup Kitchen Products for a period of three (3) years.	Direct Wholesale	3 Years	Happy with supplier
<b>MM007/2022</b>	Revision of municipal by-laws	Stadler & Swart Inc	Once-off	Satisfied with service provider to date
<b>BA018/2023</b>	Appointment of a Service Provider to Conduct a Work Study, Organisational Structure Review and Re-design within the George Municipality	Agito Minds (Pty) Ltd	Once-off	Satisfied to date
<b>BA019/2023</b>	Appointment of a Service Provider for the Review of Existing Job Descriptions and Writing of New Job Descriptions in terms of the Task Job Evaluation System in line with the Municipal Staff Regulations.	Agito Minds (Pty) Ltd	Once-off	Will only be utilised once work study is complete
<b>BA090/2023</b>	Appointment of a Contractor for the Refurbishment of the Wooden Floor and Other Related Work Specifications at the George Civic Centre.	Potts Devco (Pty) Ltd	Once-off	Satisfied to date
<b>BA041/2024q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Electrotechnical Services, in line with the Regulations and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates CC	Once-off	Net yet utilised
<b>BA051/2024q</b>	Appointment of a Service Provider for the Recruitment and Selection Process of the Director: Corporate Services, in line with the Regulations on Appointment and Conditions of Employment of Senior Managers, 2014.	Roy Steele & Associates	Once-off	Net yet utilised

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>DIRECTORATE: CIVIL ENGINEERING</b>				
<b>T/ING/028/2022q</b>	Manufacture, Supply and Delivery of Trailers	Kathaka Raw Enterprises (Pty) Ltd	Once-off	COMPLETE No issues to report
<b>T/ING/011/2023q</b>	Supply and Delivery of Marketing Material for Go George	Counterpart Trading (Pty) Ltd	Once-off	COMPLETE No issues to report
<b>T/ING/013/2023q</b>	Supply and Installation of New Blue Emergency Lights, PA Systems and Sirens on Traffic Vehicles (as and when required) until Tender COM013/2023 has been awarded	Midron Construction CC	Once-off	COMPLETE Delays experienced but completed and good personal service in the end
<b>T/ING/020/2022</b>	Appointment of service provider to perform sludge classification analysis	AL Abbott and Associates (Pty) Ltd	1 Year	CONCLUDED Happy with supplier
<b>T/ING/003/2022</b>	Tender for the Supply and Installation of Emergency Standby Power for Municipal Raw Water Pumpstations 1 & 1A	VE Reticulation (Pty) Ltd	Once-Off	COMPLETED Post completion snags proved to be a problem
<b>T/ING/032/2023q</b>	Supply, Delivery, and Installation of Heavy-duty Shelving at the new Water Depot Storage Facility of George Municipality.	Apcot Trading (Pty) Ltd	Once-off	COMPLETE No issues to report
<b>T/ING/023/2023q</b>	Quotation for the Supply and Delivery of Safety Boots	Pienaar Brothers (Pty) Ltd	Once-off	COMPLETE No issues to report
<b>T/ING/021/2023q</b>	Manufacturing, Supply, and Delivery of Trailers.	Kathaka Raw Enterprises (Pty) Ltd	Once-off	COMPLETE No issues to report
<b>T/ING/016/2019</b>	Tender for the Supply, Installation, Maintenance and Support Services for the municipal telemetry for a three (3) year period	Spectrum Communications (Pty) Ltd	3 Years	CONCLUDED Na major issues experienced with the supplier
<b>T/ING/023/2022</b>	Print, supply and delivery of ad-hoc printing for Go George for a period of one (1) year	Mosselbaai Drukkers BK (t/a Drukkor Printing)	1 Year	CONCLUDED Happy with supplier
<b>T/ING/018/2021</b>	Upgrading Gwaing Waste Water Treatment Works: Phase 1A	Lektratek Water Technology (Pty) Ltd	Once-off	COMPLETED Some issues experienced but consultant delay hampered the contractor

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>T/ING/027/2022</b>	Tender for the Swart River Dam: Rehabilitation of Access road	Phambili Civils	Once-off	COMPLETED Some post-completion issues had to be finalised
<b>T/ING/024/2021</b>	Install perimeter fencing at various Water Facilities	ONU Investment Group t/a OIG Fencing	Once-off	Performance Notice Issued - adherence to timeframes appears to be the biggest concern. Still some issues but completion achieved and defects period in play
<b>T/ING/023/2021</b>	Upgrading and Rehabilitation of the George Old Water Treatment Works	Active Phambili Civils cc	Once-off	COMPLETE No issues to report
<b>T/ING/023/2018</b>	Upgrading of the Outeniqua WWTW - Mechanical, Electrical and Instrumentation Works	Water Purification Chemicals & Plant cc	Once-Off	Some delays but only variations outstanding. Defects in process (Mar)
<b>T/ING/030/2023q</b>	Appointment of a Service Provider for the Servicing of Chlorine Systems at Outeniqua, Gwaing, Kleinkrantz and Uniondale Wastewater Treatment Plants.	Peninsula Water Treatment & Engineering CC	Once-off	COMPLETE No issues to report
<b>PS030/2019</b>	Tender for the appointment of a professional team to provide marketing and communication services for GIPTN Projects for a period of three years from date of appointment	Rock Solid JV	3 Years	CONCLUDED Happy with supplier to date
<b>T/ING/042/2023q</b>	Appointment of a Service Provider for the Supply and Delivery of a new Pipe Inspection Camera	Best Buy Online SA (Pty) Ltd	Once-off	COMPLETE Once-off purchase completed. No issues
<b>T/ING/016/2021</b>	Upgrading and Rehabilitation of the George Old Water Treatment Works, Chlorine Rooms	Maxal Projects SA (Pty) Ltd	Once-off	COMPLETE Some remedial work was required
<b>T/ING/031/2018</b>	Tender for the Appointment of a panel of contractors for the rehabilitation of roads in the George Municipality area for the period of three years	a) Civils 2000 b) Tau Pele c) Actophambili d) Entsha Henra e) Roadmac	3 Years	Henra: No issues at Golf St or Ngcakani



Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
		f) Acqua Transport g) WTW Civils		
<b>PS029/2019</b>	Appointment for a suitable transportation planning consultant to prepare the George Comprehensive Integrated Transport Plan	Techso-Toplan-Lyners Consortium	3 Years	Happy with supplier to date
<b>T/ING/008/2020</b>	Tender for Minor Civil Works: Appointment of ad-hoc civil engineering contractors for a period of three (3) years	a) CSJ Civils b) ART c) Urhwebo d) Que Civils e) Benver Civils f) WJ Civils	3 Years	Various suppliers. No major issues with most suppliers A concern noted regarding Q Civils
<b>T/ING/012/2020</b>	Tender for the Maintenance and Refurbishment of Water and Wastewater Infrastructure: Appointment of various ad-hoc contractors from 19 July 2021 until 18 July 2024	a) TPZSN b) RIG Marketing c) Khubeka d) Coastal Armature	3 Years	Happy with suppliers to date
<b>T/ING/010/2020</b>	Tender for the Appointment of Consulting Engineers for Professional Engineering Services for various projects	Various	3 Years	Specifically monitored - see document
<b>T/ING/006/2021</b>	Appointment of Consulting Engineers to implement, update and Maintain a Water and Sanitation Management Information System on a bureau basis for a Three (3) year period.	GLS Consulting (Pty) Ltd	3 Years	Happy with supplier
<b>T/ING/004/2021</b>	Supply and Delivery of Chemicals for Water and Wastewater Treatment	a) IFA Lethu b) Metsi Chem c) Improchem d) Chlorcape e) Situc f) Ikusasa g) Master Chemicals	3 Years	No major issues with any suppliers but price increases a concern
<b>PS017/2021</b>	GIPTN Field Monitoring Services	SMEC South Africa (Pty) Ltd	3 Years	Satisfied with supplier
<b>T/ING/025/2021</b>	Supply of filter sand for various Water Treatment Works for the period of three (3) years	Chlorcape (Pty) Ltd	3 Years	No issues with this supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
PS032/2021	Routine Servicing, Maintenance and Repairs of Municipal Bus Fleet	Unitrans Passenger and George Link JV	3 Years	Satisfied with supplier
T/ING/027/2021	Installation of fencing for various municipal sites for a period of three (3) years	ONU Investment Group t/a OIG Fencing	3 Years	Some delays. But various users and vast number of projects
T/ING/002/2022	Appointment of a Health and Safety Agent for the George Municipality, from date of Appointment for the Period of Three (3) Years, As and When Required	Xaks Consulting (Pty) Ltd EQ Project Managers	3 years	No issues to date
T/ING/004/2022	Term tender for road rehabilitation, resurfacing and ancillary works for the period of three (3) years	Various - panel	3 years	Work progressing well
PS034/2021	Supply of Facilities management and guarding services for GIPTN	Bamogale enterprises	3 Years	Satisfied with supplier
T/ING/002/2023	Supply, Repair, and Maintenance of Camera Units for the Go George Bus Fleet for a Period of Two (2) Years	TMT Services and Supplies (Pty) Ltd	2 Years	Satisfied with supplier
T/ING/005/2022	The tender for the Supply and Delivery of Laboratory Consumables, Non-Inventory Items, and Personal Protective Equipment (PPE) from the date of appointment for the period of three (3) years, as and when required:	a) B and M Scientific b) Lasec c) Memtoek d) Sains e) United	3 Years	Happy with suppliers to date
T/ING/006/2022	Supply and Delivery of Smart Water Meters and After Sales Support for the period of three (3) years, as per tender T/ING/006/2022 specifications	Ontec Systems (Pty) Ltd	3 Years	Serious issues experienced. Dispute in process regarding remedial action. Meeting scheduled with manufacturer of the meters
T/ING/017/2022	Transportation and disposal of Laboratory Chemical and Microbiological Waste for a period of three (3) years	Apcot Trading (Pty) Ltd	3 Years	No issues to date
T/ING/026/2022	Maintenance of water purification and wastewater treatment sites and clearing of pathways to rivers for sampling for a period of three (3) years	a. TPZSN b. Forest Tree	3 Years	Happy with suppliers to date
T/ING/011/2021	Mechanical, Electrical and Civil Upgrading of the Meul Pumpstation, George (Phase 1)	Hidro-Tech Systems (Pty) Ltd	Once-Off	Failed generator fixed and re-installed, but costs claimed, and this is being disputed

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>T/ING/020/2021</b>	Upgrading of the George New Water Treatment Works (20ml) Civil Extension	Icon Construction (Pty) Ltd	Once-Off	Delay by consultant has put this project 2 months behind schedule
<b>T/ING/001/2022</b>	Upgrading of George New Water Treatment Works (20MI/d): Mechanical, Electrical and Instrumentation Works	H&I and HES Joint Venture	Once-Off (700 days estimate)	Some delays in reporting but being managed. No major issue
<b>T/ING/033/2022</b>	Tender for upgrading of the Garden Route Dam Pumpstations Suction Pipe and Associated works	Hidro-Tech Systems (Pty) Ltd	Once-off	No issues to date
<b>T/ING/030/2022</b>	Replacement of Kaaimans Raw Water Pumps and Switchgear: Mechanical, Electrical and Associated Works	Viking Pony Africa Pumps (Pty) Ltd t/a Tricom Africa	Once-off	No issues to date
<b>T/ING/024/2022</b>	Upgrading of Kleinkrantz Sewer Gravity Main	Urhwebo E-Transand	Once-off	No issues to date - official commencement 03 April 2024
<b>T/ING/025/2022</b>	Tender for the Upgrading of Industrial Water Pipeline - Denneoord	Emihle Live (Pty) Ltd	Once-off	Progress well behind schedule (Major issues - intervention)
<b>T/ING/007/2023</b>	Construction of new Bulk Electrical Ring Feed Supply to Thembaletu Pump Station No. 6	VE Reticulation (Pty) Ltd	Once-off	Sub-contractor issue remains a concern
<b>T/ING/031/2022</b>	Tender for the Upgrading of Groeneweide Park Bulk Water Pipeline	Urhwebo E-Transand	Once-off	Construction progressing well
<b>T/ING/015/2022</b>	Tender for the Appointment of Consulting Engineers for Professional Services for the Planning, Design, and Construction of the Permanent GIPTN (Go George) Bus Depot (Limited to Stage 1)	V3 Consulting Engineers (Pty) Ltd (V3 Consortium)	Once-off	Only commencing with work from Feb'24. No initial issues
<b>T/ING/016/2023</b>	Tender for the Supply and Installation of Standby Power for Municipal Facilities for a Period of Three (3) Years	MDL Engineering Company (Pty) Ltd	3 Years	Happy with supplier
<b>T/ING/019/2023</b>	Tender for the Supply and Delivery of Laboratory Consumables, Non-inventory Items & Personal Protective Equipment (as and when required) until 18 December 2025	Index Laboratories (Pty) Ltd	2 Years	Happy with supplier
<b>T/ING/015/2023</b>	Tender for the Supply, Installation, Maintenance and Support Services for the municipal telemetry for a three (3) year period	Spectrum Communications (Pty) Ltd	3 Years	Happy with supplier

Tender No	Description of services rendered	Successful Tender	Term of contract	Performance Comment
<b>T/ING/017/2023</b>	Tender for the Appointment of a Service Provider for the Upgrading of Meul Sewage Pumpstation Phase 2, Portion 1: Rising Main & Civil Engineering Infrastructure, Parkdene, George.	Asla Construction (Pty) Ltd	Once-off	Documentation and safety concerns to monitor. Some time delays to date
<b>T/ING/006/2023</b>	Appointment of a Professional Team to Provide Marketing and Communication Services for the George Integrated Public Transport Network (GIPTN) for a period of three (3) years.	Rock Solid JV	3 Years	Happy with contractor to date
<b>T/ING/020/2023</b>	Tender for the Upgrade of Parkdene Water Reticulation	Entsha Henra cc	Once-off	Contractor is behind initial cash flow
<b>T/ING/041/2023</b>	Appointment of a Service Provider for the Upgrading of George South Stormwater Infrastructure: Phase 1.	Ruwacon (Pty) Ltd	Once-off	Serious delay experienced early in the project but construction commenced in May and some improvement witnessed
<b>T/ING/031/2023q</b>	Quotation for the Appointment of a Service Provider for the Sludge Classification Analysis.	AL Abbott and Associates (Pty) Ltd	1 Year	Not used to date
<b>T/ING/046/2023q</b>	Quotation for the Appointment of a Service Provider for the Annual Full SANS 241:2015 Water Analysis.	AL Abbott and Associates (Pty) Ltd	1 Year	Used in Feb only - no issues
<b>T/ING/051/2023q</b>	Quotation for the Appointment of a Service Provider for Blue Flag Sampling & Testing, together with External Testing for Infrastructure Monitoring, as and when required, for a period of one (1) year from date of appointment.	Swift Silliker (Pty Ltd t/a Merieux Nutri Sciences	1 Year	Happy with supplier
<b>T/ING/025/2023</b>	Tender for the Construction of 40 MI Raw Water Balancing Dam and associated works	King Civil Engineering Contractors (Pty) Ltd	Once-off	No early issues experienced
<b>T/ING/027/2023</b>	Tender for the Upgrade of Thembaletu West Bulk Water Pipeline (In-situ pipe cracking)	Trenchless Technologies (Pty) Ltd	Once-off	Satisfied to date
<b>T/ING/024/2023</b>	Tender for the Appointment of a Service Provider for the Construction of Pacaltsdorp West 14,5MI Circular Reservoir, Pumpstation and Associated Infrastructure.	Icon Construction (Pty) Ltd	Once-off	Satisfied to date
<b>T/ING/034/2023</b>	Upgrading of Conville Water Reticulation Network	Trenchless Technologies (Pty) Ltd	Once-off	Some early execution issues to monitor. Contractor behind schedule and cashflow

<b>Tender No</b>	<b>Description of services rendered</b>	<b>Successful Tender</b>	<b>Term of contract</b>	<b>Performance Comment</b>
<b>T/ING/039/2023</b>	Construction of New Thembalethu (East) Reservoir, Water Tower, Pumpstation and Associated Works	Icon Construction (Pty) Ltd	Once-off	Satisfied to date
<b>T/ING/035/2023</b>	Tender for the Upgrading of Schaapkop Pumpstation and Associated Infrastructure, Portion 1	Hidro-Tech Systems (Pty) Ltd	Once-off	Inaugural meeting held. No issues to date
<b>T/ING/040/2023</b>	Tender for the Upgrading of the Thembalethu Bulk Sewer Gravity Main, Phase 2	Norland Construction (Pty) Ltd	Once-off	Some early execution issues to monitor. Commencement of construction - some safety issues
<b>T/ING/026/2023</b>	Tender for the Construction of New Pacaltsdorp East Reservoir, Water Tower, Pumpstation Building and associated works	Icon Construction (Pty) Ltd	Once-off	Satisfied to date
<b>T/ING/044/2023</b>	Construction of a Temporary Terminal Facility, Shelters and Associated Works for the George Integrated Public Transport Network (GIPTN), George.	WJVN Civils (Pty) Ltd	Once-off	Satisfied to date

